



Andrew Amendola
Chief of Police

CARLISLE POLICE DEPARTMENT

Carlisle, Massachusetts

Citizen Complaints and Internal Affairs

The Carlisle Police Department is committed to providing law enforcement services that are fair, effective, and impartially applied. A relationship of trust and confidence between the employees of the Carlisle Police Department and the citizens of the community is essential to the successful accomplishment of law enforcement objectives. It is in the best interest of everyone that each complaint about the performance of an individual officer is resolved fairly and promptly. The Carlisle Police Department has formal procedures for investigating complaints. These procedures ensure fairness and protect the rights of both citizens and officers.

If you file a complaint:

1. You will be provided with a copy of your written complaint, which can be either mailed or dropped off at the Carlisle Police Department which is located at 41 Lowell St Carlisle, MA.
2. Your complaint will be forwarded to the Deputy Chief who will complete a prompt and thorough investigation.
3. You will be contacted by the Deputy Chief for any follow up questions and to clarify details of your complaint.
4. You will be notified in writing of the outcome of the investigation.
5. If the complaint alleges or the investigation reveals that the officer committed a crime, the District Attorney's Office will be immediately notified. This may require that you testify in court.
6. If the investigation results in an officer being charged with a violation of departmental rules and regulations or policies and procedures, you may be asked to testify at a departmental hearing.
7. If the investigation shows that the complaint is unfounded or not sustained, or that the officer acted properly, the matter will be considered closed.

8. The department will notify the Massachusetts POST Commission within two (2) of receiving the initial complaint and again at the completion of the investigation.
9. The Carlisle Police Department deeply respects the privacy of its citizens. We will not release your name or contact information except as necessary to resolve your complaint. If you wish to file a complaint anonymously, you may leave out your name and contact information from the form attached.
10. Alternate Methods- You may also file a complaint by contacting Carlisle Police Internal Affairs –Deputy Chief Andrew Booth or by picking up a complaint form from the front desk of the Carlisle Police Department.

Any questions concerning the Internal Affairs Investigative process should be directed to Deputy Chief Andrew Booth at 978-369-1155 or via email at abooth@carlislepolice.com.