

Formal Renewal Proposal
Town of CARLISLE, Massachusetts





June 14, 2021

Board of Selectmen
Town of Carlisle
66 Westford Street
Carlisle, MA 01741

Re: Town of Carlisle - Formal Renewal Proposal

Dear Chairman and Members of the Board:

Comcast of Massachusetts III, Inc. ("Comcast") is pleased to submit the Application Form 100¹ required by the Commonwealth of Massachusetts which is offered in accordance with 47 U.S.C. 546(b). We have also included a copy of the Form 100 for the Town Clerk (the Town Clerk's copy is to be made available for public inspection during regular business hours at Town Hall).

This Renewal Proposal provides for a Franchise Fee payment equal to four and four-fifths percent (4.8%) of Licensee's gross annual revenues for Public, Educational and Government (PEG) Access operational support and a total of over Ninety Thousand Dollars (\$90,000) for PEG Access capital support. This funding shall be used for operations, staffing, equipment replacement, facilities, and other PEG Access related expenses.

As you may know, in accordance with Section 626(b) and (c) of the Cable Act, the Town has an obligation under the formal renewal process to either accept or deny Comcast's proposal within 4 months or no later than October 13, 2021. During this time, I am willing to meet with representatives of the Town to negotiate a mutually beneficial renewal agreement. I can be reached at (617) 862-8437 and look forward to developing a meeting schedule with you at your earliest convenience.

Sincerely,

A handwritten signature in black ink, appearing to read "Gregory Franks".

Gregory Franks, Sr. Manager
Government & Regulatory Affairs

cc: Town Clerk – Town of Carlisle
Tim Goddard, Town Manager – Town of Carlisle
Sue Buske – The Buske Group
Shonda Green- Massachusetts Department of Telecommunications & Cable

¹ \$100 filing fee provided to Town under separate cover.

The Communications Act of 1934, as amended
(47 USC Sec. 546)

Section 626. Renewal

(a) Commencement of proceedings; public notice and participation -

- (1) A franchising authority may, on its own initiative during the 6-month period which begins with the 36th month before the franchise expiration, commence a proceeding which affords the public in the franchise area appropriate notice and participation for the purpose of (A) identifying the future cable-related community needs and interests, and (B) reviewing the performance of the cable operator under the franchise during the then current franchise term. If the cable operator submits, during such 6-month period, a written renewal notice requesting the commencement of such a proceeding, the franchising authority shall commence such a proceeding not later than 6 months after the date such notice is submitted.
- (2) The cable operator may not invoke the renewal procedures set forth in subsections (b) through (g) of this section unless -
 - (A) such a proceeding is requested by the cable operator by timely submission of such notice; or
 - (B) such a proceeding is commenced by the franchising authority on its own initiative.

(b) Submission of renewal proposals; contents; time -

- (1) Upon completion of a proceeding under subsection (a) of this section, a cable operator seeking renewal of a franchise may, on its own initiative or at the request of a franchising authority, submit a proposal for renewal.
- (2) Subject to section 544 of this title, any such proposal shall contain such material as the franchising authority may require, including proposals for an upgrade of the cable system.
- (3) The franchising authority may establish a date by which such proposal shall be submitted.

(c) Notice of proposal; renewal; preliminary assessment of nonrenewal; administrative review; issues; notice and opportunity for hearing; transcript; written decision -

- (1) Upon submittal by a cable operator of a proposal to the franchising authority for the renewal of a franchise pursuant to subsection (b) of this section, the franchising authority shall provide prompt public notice of such proposal and, during the 4-month period which begins on the date of the submission of the cable operator's proposal pursuant to subsection (b) of this section, renew the franchise or, issue a preliminary assessment that the franchise should not be renewed and, at the request of the operator or on its own initiative, commence an administrative proceeding, after providing prompt public notice of such proceeding, in accordance with paragraph (2) to consider whether -
 - (A) the cable operator has substantially complied with the material terms of the existing franchise and with applicable law;
 - (B) the quality of the operator's service, including signal quality, response to consumer complaints, and billing practices, but without regard to the mix or quality of cable services or other services provided over the system, has been reasonable in light of community needs;
 - (C) the operator has the financial, legal, and technical ability to provide the services, facilities, and equipment as set forth in the operator's proposal; and
 - (D) the operator's proposal is reasonable to meet the future cable-related community needs and interests, taking into account the cost of meeting such needs and interests.
- (2) In any proceeding under paragraph (1), the cable operator shall be afforded adequate notice and the cable operator and the franchise authority, or its designee, shall be afforded fair opportunity for full participation, including the right to introduce evidence (including evidence related to issues raised in the proceeding under subsection (a) of this section), to require the production of evidence, and to question witnesses. A transcript shall be made of any such proceeding.
- (3) At the completion of a proceeding under this subsection, the franchising authority shall issue a written decision granting or denying the proposal for renewal based upon the record of such proceeding, and transmit a copy of such decision to the cable operator. Such decision shall state the reasons therefor.

(d) Basis for denial -

Any denial of a proposal for renewal that has been submitted in compliance with subsection (b) of this section shall be based on one or more adverse findings made with respect to the factors described in subparagraphs (A) through (D) of subsection (c)(1) of this section, pursuant to the record of the proceeding under subsection (c) of this section. A franchising authority may not base a denial of renewal on a failure to substantially comply with the material terms of the franchise under subsection (c)(1)(A) of this section or on events considered under subsection (c)(1)(B) of this section in any case in which a violation of the franchise or the events considered under subsection (c)(1)(B) of this section occur after the effective date of this subchapter unless the franchising authority has provided the operator with notice and the opportunity to cure, or in any case in which it is documented that the franchising authority has waived its right to object, or the cable operator gives written notice of a failure or inability to cure and the franchising authority fails to object within a reasonable time after receipt of such notice.

(e) Judicial review; grounds for relief

- (1) Any cable operator whose proposal for renewal has been denied by a final decision of a franchising authority made pursuant to this section, or has been adversely affected by a failure of the franchising authority to act in accordance with the procedural requirements of this section, may appeal such final decision or failure pursuant to the provisions of section 555 of this title.
- (2) The court shall grant appropriate relief if the court finds that -
 - (A) any action of the franchising authority, other than harmless error, is not in compliance with the procedural requirements of this section; or
 - (B) in the event of a final decision of the franchising authority denying the renewal proposal, the operator has demonstrated that the adverse finding of the franchising authority with respect to each of the factors described in subparagraphs (A) through (D) of subsection (c)(1) of this section on which the denial is based is not supported by a preponderance of the evidence, based on the record of the proceeding conducted under subsection (c) of this section.

(f) Finality of administrative decision -

Any decision of a franchising authority on a proposal for renewal shall not be considered final unless all administrative review by the State has occurred or the opportunity therefor has lapsed.

(g) "Franchise expiration" defined -

For purposes of this section, the term "franchise expiration" means the date of the expiration of the term of the franchise, as provided under the franchise, as it was in effect on October 30, 1984.

(h) Alternative renewal procedures -

Notwithstanding the provisions of subsections (a) through (g) of this section, a cable operator may submit a proposal for the renewal of a franchise pursuant to this subsection at any time, and a franchising authority may, after affording the public adequate notice and opportunity for comment, grant or deny such proposal at any time (including after proceedings pursuant to this section have commenced). The provisions of subsections (a) through (g) of this section shall not apply to a decision to grant or deny a proposal under this subsection. The denial of a renewal pursuant to this subsection shall not affect action on a renewal proposal that is submitted in accordance with subsections (a) through (g) of this section.

(i) Effect of renewal procedures upon action to revoke franchise for cause - Notwithstanding the provisions of subsections (a) through (h) of this section, any lawful action to revoke a cable operator's franchise for cause shall not be negated by the subsequent initiation of renewal proceedings by the cable operator under this section.

DRAFT RENEWAL LICENSE

D R A F T

**RENEWAL
CABLE TELEVISION LICENSE
FOR
THE TOWN OF CARLISLE,
MASSACHUSETTS**

This Draft Renewal License is being submitted under the formal process pursuant to 47 USC 546 (b).

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CARLISLE RENEWAL LICENSE

INTRODUCTION

WHEREAS, Comcast of Massachusetts III, Inc. ("Comcast"), (hereinafter "Licensee"), is the duly authorized holder of a renewal license to operate a cable television system in the Town of Carlisle, Massachusetts (hereinafter the "Town"), said license having commenced on October 14, 2011;

WHEREAS, Licensee filed a written request for a renewal of its license by letter dated November 7, 2018 in conformity with the Cable Act and filed a renewal proposal dated June 15, 2021;

WHEREAS, there has been an opportunity for public comment, as required by Section 626(h) of the Cable Act;

WHEREAS, the Issuing Authority has determined that the financial, legal, and technical ability of Licensee is reasonably sufficient to provide services, facilities, and equipment necessary to meet the future cable-related needs of the community, and desires to enter into this Renewal License with Licensee for the construction and continued operation of a cable system on the terms and conditions set forth herein; and

WHEREAS, the Town's Select Board, as the Issuing Authority, finds that Licensee has complied with the terms of its previous license.

NOW THEREFORE, after due and full consideration, the Issuing Authority and Licensee agree that this Renewal License is issued upon the following terms and conditions:

ARTICLE 1

DEFINITIONS

SECTION 1.1 - DEFINITIONS

For the purpose of this Renewal License, capitalized terms, phrases, words, and abbreviations shall have the meanings ascribed to them in the Cable Act, as amended from time to time, and Massachusetts General Laws Chapter 166A (M.G.L.c.166A), as amended from time to time, unless otherwise defined herein.

(a) Access Provider – shall mean the person, group or entity, or non-profit, designated by the Issuing Authority for the purpose of operating and managing the use of Public, Educational and Governmental Access funding, equipment and channels on the cable television system in accordance with this Renewal License and 47 U.S.C. 531.

(b) Basic Cable Service – shall mean the lowest tier of service which includes the retransmission of local television broadcast signals.

(c) Cable Act – shall mean the Cable Communications Policy Act of 1984, Public Law No. 98-549, 98 Stat. 2779 (1984), 47 U.S.C. 521 et. seq., amending the Communications Act of 1934, as further amended by the 1992 Cable Consumer Protection and Competition Act, Public Law No. 102-385 and the Telecommunications Act of 1996, Public Law No. 104-458, 110 Stat. 56 (1996) and as may be further amended.

(d) Cable Service – shall mean the one-way transmission to subscribers of (i) video programming, or (ii) other programming service, and subscriber interaction, if any, which is required for the selection or use of such video programming or other programming service.

(e) Cable System or System – shall mean the facility owned, constructed, installed, operated and maintained by Licensee in the Town of Carlisle, consisting of a set of closed transmission paths and associated signal generation, reception, and control equipment that is designed to provide cable service which includes video programming and which is provided to multiple subscribers within a community, but

such term does not include (a) a facility that serves only to retransmit the television signals of one or more television broadcast stations; (b) a facility that serves subscribers without using any public right-of-way; (c) a facility of a common carrier which is subject, in whole or in part, to the provisions of Title II of the Cable Act, except that such facility shall be considered a cable system (other than for purposes of section 621(c) of the Cable Act) to the extent such facility is used in the transmission of video programming directly to subscribers unless the extent of such use is solely to provide interactive on-demand services; or (d) an open video system that complies with section 653 of this title, or (e) any facilities of any electric utility used solely for operating its electric utility systems.

(f) Department or DTC – shall mean the Massachusetts Department of Telecommunications and Cable.

(g) Drop – shall mean the coaxial cable that connects a home or building to the Subscriber Network or Video Return Line.

(h) Effective Date – shall mean October 14, 2021.

(i) FCC – shall mean the Federal Communications Commission or any successor governmental entity.

(j) Franchise Fee – shall mean the payments to be made by Licensee to the Issuing Authority, the Town of Carlisle and/or any other governmental subdivision, or designated Access Provider, which shall have the meaning as set forth in Section 622(g) of the Cable Act.

(k) Gross Annual Revenues – means the Cable Service revenue actually received by the Grantee from the operation of the Cable System in the Franchise Area to provide Cable Services, calculated in accordance with generally accepted accounting principles (“GAAP”). Cable Service revenue includes monthly basic, premium and pay-per-view video fees, installation fees and equipment rental fees. Gross Revenue shall not include refundable deposits, bad debt, late fees, investment income, programming launch support payments, advertising sales commissions, leased access fees, advertising and home shopping revenue, nor any taxes, fees or assessments imposed or assessed by any governmental authority.

(l) Issuing Authority – shall mean the Select Board of the Town of Carlisle, Massachusetts, or the lawful designee thereof.

(m) Licensee – shall mean Comcast of Massachusetts III, Inc., or any successor or transferee in accordance with the terms and conditions in this Renewal License.

(n) License Fee – shall mean the payments to be made by Licensee to the Issuing Authority, the Town of Carlisle and or any other governmental subdivision, which shall have the meaning as set forth in M.G.L.c. 166A, § 9.

(o) Modulator – shall mean CATV modulator or equivalent device used for video signal transport.

(p) Multichannel Video Programming Distributor – shall mean a person such as, but not limited to, a cable operator, a multichannel multipoint distribution service, a direct broadcast satellite service, or a television receive-only satellite program distributor, who makes available for purchase, by subscribers or customers, multiple channels of video programming.

(q) Normal Operating Conditions – shall mean those service conditions which are within the control of the Franchisee. Those conditions which are not within the control of the Franchisee include, but are not limited to, natural disasters, public health emergencies, civil disturbances, power outages, telephone network outages, and severe or unusual weather conditions. Those conditions which are ordinarily within the control of the Franchisee include, but are not limited to, special promotions, pay-per-view events, rate increases, regular peak or seasonal demand periods, and maintenance or upgrade of the Cable System.

(r) Outlet – shall mean an interior receptacle that connects a television set to the Cable Television System.

(s) PEG Access User – shall mean a Person utilizing the Cable System, including all related facilities for purposes of production and/or transmission of PEG Access Programming as opposed to utilization solely as a Subscriber.

(t) Person – shall mean any natural person or any association, firm, partnership, joint venture, corporation, or other legally recognized entity, whether for-profit or not-for profit, but shall not mean the Issuing Authority.

(u) Public, Educational and Governmental (PEG) Access Channel – shall mean a video channel made available by the Licensee for non-commercial use by the public, educational institutions such as public or private schools, but not “home schools,” community colleges, and universities, as well as the Issuing Authority.

(v) Public, Educational and Government (PEG) Access Programming – shall mean non-commercial programming produced by any residents or organizations, schools and government entities and the use of designated facilities, equipment and/or channels of the Cable System in accordance with 47 U.S.C. 531 and this Renewal License.

(w) Public Way – shall mean the surface of, and the space above and below, any public street, highway, freeway, bridge, land path, alley, court, boulevard, sidewalk, way, lane, public way, drive, circle or other public right-of-way, including, but not limited to, public utility easements, dedicated utility strips, or rights-of-way dedicated for compatible uses and any temporary or permanent fixtures or improvements located thereon now or hereafter held by the Issuing Authority in the Town of Carlisle, which shall entitle Licensee to the use thereof for the purpose of installing, operating, repairing, and maintaining the Cable System. Public Way shall also mean any easement now or hereafter held by the Issuing Authority within the Town of Carlisle for the purpose of public travel, or for utility or public service use dedicated for compatible uses, and shall include other easements or rights-of-way as shall within their proper use and meaning entitle Licensee to the use thereof for the purposes of installing, operating, and maintaining Licensee’s Cable System over poles, wires, cables, conductors, ducts, conduits, vaults, manholes, amplifiers, appliances, attachments, and other property as may be ordinarily necessary and pertinent to the Cable System.

(x) Renewal License or License – shall mean this Agreement and any amendments or modifications in accordance with the terms herein.

(y) Signal – shall mean any transmission which carries Programming from one location to another.

(z) Standard Installation – shall mean the standard one hundred twenty-five foot (125') aerial Drop connection to the existing distribution system.

(aa) Subscriber – shall mean a Person who lawfully receives Cable Service with Licensee's express permission.

(bb) Subscriber Network – shall mean the trunk and feeder signal distribution network over which video and audio signals are transmitted to Subscribers.

(cc) Town – shall mean the Town of Carlisle, Massachusetts.

(dd) Trunk and Distribution System – shall mean that portion of the Cable System for the delivery of Signals, but not including Drop Cable(s) to Subscriber's residences.

(ee) Video Programming or Programming – shall mean the programming provided by, or generally considered comparable to programming provided by, a television broadcast station.

ARTICLE 2

GRANT OF RENEWAL LICENSE

SECTION 2.1 - GRANT OF RENEWAL LICENSE

(a) Pursuant to the authority of M.G.L. c. 166A, the Cable Act and subject to the terms and conditions herein the Issuing Authority hereby grants a non-exclusive Renewal License to Comcast of Massachusetts III, Inc., authorizing and permitting Licensee to construct, operate and maintain a Cable System in the Public Way within the municipal limits of the Town. Nothing in this License shall be construed to prohibit Licensee from offering any service over its Cable System that is not prohibited by federal or state law.

(b) This Renewal License is granted under and in compliance with the Cable Act and M.G.L.c. 166A, and in compliance with all rules and regulations of the FCC and the Department in force and effect during the period for which this Renewal License is granted.

SECTION 2.2 - TERM: NON-EXCLUSIVITY

The term of this non-exclusive Renewal License shall be for a period of ten (10) years and shall commence on October 14, 2021, following the expiration of the current license, and shall expire at midnight on October 13, 2031.

SECTION 2.3 - POLE AND CONDUIT ATTACHMENT RIGHTS

Pursuant to M.G.L.c. 166, §§22-25, permission is hereby granted to Licensee to attach or otherwise affix including, but not limited to cables, wire, or optical fibers comprising the Cable System to the existing poles and conduits on and under public streets and ways, provided Licensee secures the permission and consent of the public utility companies to affix the cables and/or wires to their pole and conduit facilities. By virtue of this License the Issuing Authority grants Licensee equal standing with power and telephone utilities in the manner of placement of facilities on Public Ways.

SECTION 2.4 - RENEWAL

(a) In accordance with the provisions of federal law, M.G.L. c. 166A, §13 and applicable regulations, this Renewal License shall be subject to additional renewals for periods not to exceed ten (10) years or such other periods as allowed by law and shall be upon mutual written agreement with such modified or additional terms as Licensee and the Issuing Authority may agree.

SECTION 2.5 - RESERVATION OF AUTHORITY

Nothing in this Renewal License shall (A) abrogate the right of the Issuing Authority to perform any public works or public improvements of any description, (B) be construed as a waiver of any codes or bylaws of general applicability and not specific to the Cable System, Licensee, or this License, or (C) be construed as a waiver or release of the rights of the Issuing Authority in and to the Public Ways. This License is a contract and except as to those changes which are the result of the Issuing Authority's lawful exercise of its general police power, the Issuing Authority may not take any unilateral action which materially changes the explicit mutual promises in this License. Any changes to this License must be made in writing signed by the Licensee and the Issuing Authority. In the event of any conflict between this License and any Issuing Authority ordinance or regulation that is not generally applicable, this License shall control. Notwithstanding any other provision of this License, Licensee reserves the right to challenge provisions of any ordinance, rule, regulation, or other enactment of the Issuing Authority that conflicts with its contractual rights under this License, either now or in the future.

SECTION 2.6 - COMPETITIVE EQUITY

(a) Licensee acknowledges and agrees that the Issuing Authority reserves the right to grant one or more additional licenses or other authorizations to other Cable Service providers or wireline-based video service providers within the Town for the right to use and occupy the Public Ways or streets within the Town. If any such additional or competitive license or other authorization is granted by the Issuing

Authorities which, in the reasonable opinion of Licensee, contains more financially favorable or less burdensome terms or conditions than this Renewal License, including, but not limited to: franchise fees; insurance; system build-out requirements; performance bonds or similar instruments; PEG access channels and support; customer service standards; required reports and related record keeping; and notice and opportunity to cure breaches; the Issuing Authority agrees that it shall amend this Renewal License to include any more favorable or less burdensome terms or conditions.

(b) In the event an application for a new cable television license or other authorization is filed with the Issuing Authority, proposing to serve the Town, in whole or in part, the Issuing Authority shall serve a copy of such application upon any existing Licensee or incumbent cable operator by registered or certified mail or via nationally recognized overnight courier service within a reasonable time thereafter.

(c) To the extent allowed by applicable law(s), the grant of any additional cable television license(s) or other authorization shall be on equivalent material terms and conditions as those contained in this Renewal License.

(d) The issuance of additional license(s) shall be subject to all applicable federal and state laws, including M.G.L.c. 166A and applicable regulations promulgated thereunder.

(e) In the event that Licensee believes that any additional license(s) or other authorization has been granted on terms or conditions materially more favorable or less burdensome than those contained in this Renewal License, the Issuing Authority shall convene a public hearing on such issue, within not more than thirty (30) days of receipt of a hearing request from Licensee. Along with said written request, Licensee shall provide the Issuing Authority with written reasons for its belief. At the public hearing, the Issuing Authority shall afford Licensee an opportunity to demonstrate that any such additional license(s) or other authorization are on terms more favorable or less burdensome than those contained in this Renewal License. Licensee shall provide the Issuing Authority with such financial or other relevant information as is reasonably requested.

(f) Should Licensee demonstrate that any such additional license(s) or other authorizations have been granted on terms and conditions more favorable or less burdensome than those contained in

this Renewal License, the Issuing Authority shall make equitable amendments to this Renewal License within a reasonable time.

(g) In the event that Licensee demonstrates that an existing or future Cable Service provider or wireline-based video service provider in the Town has been provided relief by the Issuing Authority from any material obligation of its license, then Licensee shall be awarded an equivalent amount of relief from the material obligations herein. Such relief shall be in writing and in the form of an amendment to this License. The Issuing Authority shall convene a public hearing on the issue within sixty (60) days of Licensee's notification to the Issuing Authority requiring such relief, unless otherwise mutually agreed to. License shall provide reasons for its belief in the notification. At the public hearing, the Issuing Authority shall afford Licensee an opportunity to demonstrate that any existing or future service providers in the Town have been provided relief by the Issuing Authority from any obligation of its cable television license or other similar lawful authorization. Licensee shall provide the Issuing Authority with such financial or other relevant information as is reasonably requested to justify its belief; provided, however, that said information is non-proprietary.

(h) In the event that Cable Services or wireline video services are being provided to the Town by any Person(s) or Multichannel Video Programming Distributor ("MVPD") other than Licensee, which is not in any way an affiliate of Licensee, and such Person(s) or MVPD is not required by applicable law to be licensed by the Issuing Authority, and to the extent that Licensee reports to the Issuing Authority, in writing, that the provision of such Cable Services by such Person(s) or MVPD is having a negative financial impact upon Licensee's Cable System operations in the Town, Licensee may request, in writing, that the Issuing Authority convene a public hearing on that issue. The Issuing Authority shall convene said hearing within thirty (30) days of receipt of a hearing request from Licensee.

(i) Along with said written request, Licensee shall provide the Issuing Authority with a written basis and written reasons for its determination of such negative impact. At the public hearing, the Issuing Authority shall afford Licensee an opportunity to present the basis and the reasons for its determination. Licensee shall provide the

Issuing Authority with such financial and other relevant information as is reasonably requested.

- (ii) Should Licensee demonstrate that the Cable Service(s) or wireline based video service of such Person(s) is having a negative financial impact upon Licensee's Cable System operations in the Town, the Issuing Authority shall make equitable amendments to this Renewal License.

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ARTICLE 3

SYSTEM SPECIFICATIONS AND CONSTRUCTION

SECTION 3.1 - AREA TO BE SERVED

(a) Licensee shall upon request make Cable Service available to every residential dwelling unit within the Town where the minimum density is at least thirty (30) dwelling units per aerial mile and sixty (60) dwelling units per underground mile provided however, that any request for plant extension is measured from a technically feasible point on the existing Trunk and Distribution System from which a usable Cable Service Signal can be obtained and Licensee is able to obtain from property owners any necessary easements and/or permits in accordance with the Cable Act. For purposes of this section, a home shall only be counted as a “dwelling unit” if such home is within two hundred fifty (250) feet of the nearest distribution pole line within the Public Way. Upon written request from the Town, Licensee shall conduct a survey to determine the number of dwelling units in the requested area and shall inform the Town of the survey results and applicable costs to extend Service to the area.

(b) Licensee shall make service available to multiple dwelling units (MDU) upon request and where economically feasible, provided that Licensee is able to obtain from the property owners any necessary easements, permits and agreements to provide Service to said MDU. Subject to the density requirement, Licensee shall upon request offer Cable Service to all new homes or previously unserved homes located within one hundred twenty-five feet (125') of Licensee's Trunk and Distribution System. For non-Standard Installations, Licensee shall offer said Service within ninety (90) days of a Subscriber requesting such for aerial installations and one hundred eighty (180) days, weather permitting, of a Subscriber requesting such for underground installations. With respect to areas of the Town which are currently served by Licensee from a contiguous cable television system or currently unserved but could be served by abutting Town(s) served by Licensee, Licensee shall have the option to serve such areas from its cable television system in such abutting Town.

(c) Installation costs shall conform with the Cable Act. Any dwelling unit within an aerial two hundred fifty feet (250 ft.) of the Trunk and Distribution System shall be entitled to a Standard Installation rate in accordance with applicable federal and state laws. Underground installs are considered non-standard installations. All non-standard installations shall be provided at a rate established by the Licensee in accordance with applicable federal and state laws.

(d) Subject to the provisions of this Article 3 and provided Licensee has at least ninety (90) days' prior written notice concerning the opening of residential subdivision trenching, or of the installation of conduit for the location of utilities, it may install its cable in such trenching or conduits or seek permission to utilize alternative trenching or conduits within a comparable time frame. If a substantial quantity of cable is required for a large subdivision and said quantity is not in stock, Licensee shall be allowed additional time for said installation. The Issuing Authority, or its designee, shall exercise reasonable efforts to have the Planning Board and developers give timely written notice of trenching and underground construction to Licensee. Developer shall be responsible for the digging and back-filling of all trenches.

SECTION 3.2 - SUBSCRIBER NETWORK

Licensee shall maintain a Cable Television System, fully capable of providing Cable Service in accordance with applicable law.

SECTION 3.3 - PARENTAL CONTROL CAPABILITY

(a) Pursuant to applicable law, upon request, and at no separate, additional charge, Licensee shall provide Subscribers with the capability to control the reception of any channel on the Cable System.

(b) The Issuing Authority acknowledges that the parental control capability may be part of a converter box and Licensee may charge Subscriber for use of said converter box.

SECTION 3.4 - EMERGENCY ALERT OVERRIDE CAPACITY

Licensee shall comply with the FCC's Emergency Alert System ("EAS") regulations.

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ARTICLE 4

TECHNOLOGICAL AND SAFETY STANDARDS

SECTION 4.1 - SYSTEM MAINTENANCE

(a) In installing, operating and maintaining equipment, cable and wires, Licensee shall avoid damage and injury to trees, structures and improvements in and along the routes authorized by the Issuing Authority, except as may be approved by the Issuing Authority if required for the proper installation, operation and maintenance of such equipment, cable and wires.

(b) The construction, maintenance and operation of the Cable System for which this Renewal License is granted shall be done in conformance with all applicable state and federal laws, bylaws, codes and regulations of general applicability and the rules and regulations of the FCC as the same exist or as same may be hereafter changed or amended.

(c) Licensee shall install and maintain its equipment, cable and wires in such a manner as shall not interfere with any installations of the Town or any public utility serving the Town.

(d) All structures and all equipment, cable and wires in, over, under, and upon streets, sidewalks, alleys, and public rights of ways of the Town, wherever situated or located shall at all times be kept and maintained in a safe and suitable condition and in good order and repair.

SECTION 4.2 - REPAIRS AND RESTORATION

Whenever Licensee takes up or disturbs any pavement, sidewalk or other improvement of any public right of way or public place, the same shall be replaced and the surface restored in as good condition as possible as before entry as soon as practicable. If Licensee fails to make such restoration within a reasonable time, the Issuing Authority may fix a reasonable time for such restoration and repairs, and shall notify Licensee in writing of the restoration and repairs required and the time fixed for the performance thereof. Upon failure of Licensee to comply within the time specified, the Issuing Authority may cause proper restoration and repairs to be made and the expense of such work shall be paid by

Licensee upon written demand by the Issuing Authority. Prior to such repair or restoration the Town shall submit a written estimate to Licensee of the actual cost of said repair or restoration.

SECTION 4.3 - CABLE LOCATION

(a) In all areas of the Town where all of the transmission and distribution facilities of all public or municipal utilities are installed underground, Licensee shall install its Cable System underground, provided that such facilities are actually capable of receiving the Licensee's cable and other equipment without technical degradation of the Cable System's signal quality.

(b) In all areas of the Town where public utility lines are aerially placed, if subsequently during the term of the Renewal License such public utility lines are required by the Issuing Authority or State to be relocated aerially or underground, Franchisee shall similarly relocate its Cable System if it is given reasonable notice and access to the public and municipal utilities facilities at the time that such are placed underground. Any costs incurred by Licensee for relocating the Cable System shall be reimbursed to Licensee in the event public or private funds are raised for the project and made available to other users of the Public Way. If funds are not reimbursed, Licensee reserves the right to pass through its costs to Subscribers.

(c) Nothing in this Section shall be construed to require Licensee to construct, operate, or maintain underground any ground-mounted appurtenances such as customer taps, line extenders, system passive devices, amplifiers, power supplies, pedestals, or other related equipment.

SECTION 4.4 - TREE TRIMMING

Licensee shall have authority to trim trees upon and overhanging public streets, alleys, sidewalks and ways and places of the Town to prevent the branches of such trees from coming in contact with the wires, cables and equipment of Licensee, in accordance with MGL c. 87 and any Town bylaws and regulations.

SECTION 4.5 – STRAND MAPS

Licensee shall maintain a complete set of strand maps of the Town, which will show those areas in which its facilities exist. The strand maps will be retained at Licensee’s primary place of business and will be available to the Issuing Authority for inspection by the Issuing Authority upon written request.

SECTION 4.6 - BUILDING MOVES

(a) In accordance with applicable laws, Licensee shall, upon the written request of any Person holding a building moving permit issued by the Town, temporarily raise or lower its wires to permit the moving of the building(s). Licensee shall be given not less than thirty (30) days’ advance written notice to arrange for such temporary wire changes. The cost to raise or lower wires shall be borne by the Person(s) holding the building move permit.

(b) Licensee shall have the right to reimbursement under any applicable insurance or government program for reimbursement.

SECTION 4.7 - DIG SAFE

Licensee shall comply with applicable “dig safe” provisions pursuant to M.G.L.c. 82, § 40.

SECTION 4.8 - DISCONNECTION AND RELOCATION

(a) In accordance with applicable law, Licensee shall, at its sole cost and expense, protect, support, temporarily disconnect, relocate in the same street, or other Public Right of Ways, or remove from any street or any other Public Ways and places, any of its property as required by the Issuing Authority by reason of traffic conditions, public safety, street construction, change or establishment of street grade, or the construction of any public improvement or structure by any Town department acting in a lawful governmental capacity.

(b) In requiring Licensee to protect, support, temporarily disconnect, relocate or remove any portion of its property, the Issuing Authority shall treat Licensee the same as, and require no more of Licensee, than any other similarly situated utility.

(c) Licensee shall have the right to reimbursement of project costs under any applicable insurance or government program for reimbursement. All cable operators and public or municipal utility companies shall be treated alike if reimbursed for such costs by the Town. If funds are not reimbursed, Licensee reserves the right to pass its costs through to Subscribers.

SECTION 4.9 - EMERGENCY REMOVAL OF PLANT

(a) If, at any time, in case of fire or disaster in the Town, it shall be necessary in the reasonable judgment of the Issuing Authority to cut or move any of the wires, cable or equipment of the Cable Television System, the Town shall have the right to do so without cost or liability, provided however that, wherever possible, the Issuing Authority shall give Licensee written notice and the ability to relocate wires, cable or other equipment.

(b) Licensee shall have the right to reimbursement under any applicable insurance or government program for reimbursement. All cable operators and public or municipal utility companies shall be treated alike if reimbursed for such costs by the Town. If funds are not reimbursed, Licensee reserves the right to pass its costs through to Subscribers.

**ARTICLE 5
PROGRAMMING**

SECTION 5.1 - BASIC CABLE SERVICE

Licensee shall make available a Basic Cable Service tier to all subscribers in accordance with 47 U.S.C. 534.

SECTION 5.2 - PROGRAMMING

(a) Pursuant to 47 U.S.C. 544, Licensee shall maintain broad categories of Video Programming. Pursuant to federal law, all Video Programming decisions, excluding PEG Access Programming, are at the sole discretion of Licensee.

(b) Licensee shall comply with applicable FCC Rules and Regulations as well as DTC Rules and Regulations regarding notice of programming changes. Advance notice shall not be required for the launch of new channels when offered on a subscription basis or added to an existing service tier at no additional cost to the customer. Written notices required by this section may be provided electronically as permitted by 47 C.F.R. § 76.1600.

SECTION 5.3 – CABLE CHANNELS FOR COMMERCIAL USE

Pursuant to 47 U.S.C. 532, Licensee shall make available channel capacity for commercial use by persons unaffiliated with Licensee. Rates for use of commercial leased access channels shall be negotiated between Licensee and the commercial user in accordance with federal law. Licensee shall have no editorial control over the content of programming on leased access channels and is not subject to any liability therefrom.

ARTICLE 6

PEG ACCESS CHANNEL(S) AND SUPPORT

SECTION 6.1 - PEG ACCESS CHANNEL(S)

(a) Use of a video channel for PEG Access Programming shall be provided in accordance with federal law, 47 U.S.C. 531, and as further set forth herein. Licensee does not relinquish its ownership of or ultimate right of control over a channel by designating it for PEG use. A PEG Access User – whether an individual, educational or governmental user – acquires no property or other interest by virtue of the use of a channel so designated, and may not rely on the continued use of a particular channel number, no matter how long the same channel may have been designated for such use. Licensee shall not exercise editorial control over any public, educational, or governmental use of a PEG Access Channel, except Licensee may refuse to transmit any Public Access program that contains obscenity, indecency, or nudity pursuant to Section 611 of the Cable Act. The Issuing Authority shall be responsible for developing, implementing, interpreting and enforcing rules for PEG Access Channel use which shall ensure that PEG Access Channel(s) and PEG Access equipment will be available on a first-come non-discriminatory basis.

(b) Licensee shall make available three (3) channel(s) for PEG Access Programming purposes. A PEG Access Channel may not be used to cablecast for-profit, political or commercial fundraising programs in any fashion. Unused capacity may be utilized by Licensee subject to the provisions set forth in subsection (c) below.

(c) In the event the Issuing Authority or Access Provider elects not to fully program a PEG Access Channel(s) with original PEG Access Programming, Licensee may reclaim any unused time on those channels.

SECTION 6.2 - PEG ACCESS PROVIDER

Beginning on the Effective Date, Issuing Authority or Access Provider shall provide services to PEG Access Users and the Town as follows:

- (1) Schedule, operate and program the PEG Access channels provided in accordance with Section 6.3 below;
- (2) Manage the annual funding, pursuant to Section 6.4 below;
- (3) Purchase, maintain and/or lease equipment, with the funds allocated for such purposes in Section 6.4 below;
- (4) Conduct training programs in the skills necessary to produce PEG Access Programming;
- (5) Provide technical assistance and production services to PEG Access Users;
- (6) Establish, implement and enforce rules, procedures and guidelines for use of the PEG Access Channels;
- (7) Provide publicity, fundraising, outreach, referral and other support services to PEG Access Users;
- (8) Assist PEG Access Users in the production of PEG Access Programming of interest to Subscribers; and
- (9) Accomplish such other tasks relating to the operation, scheduling and/or management of the PEG Access Channels, facilities and equipment as appropriate and necessary.

SECTION 6.3 - PEG ACCESS CABLECASTING

(a) In order that PEG Access Programming can be cablecast over Licensee's downstream PEG Access Channel, all PEG Access Programming shall be modulated, then transmitted from Town Hall (66 Westford Street) to a Licensee-owned hub-site on a Licensee-owned upstream channel made available, without charge, to the Town for its use. At Licensee-owned headend, said PEG Access Programming shall be retransmitted in the downstream direction on one Licensee-owned Subscriber Network downstream PEG Access Channels.

(b) Licensee shall provide and maintain all necessary switching and/or processing equipment located at its hub-site or headend in order to switch upstream signals carrying PEG Access Programming

from Town Hall (66 Westford Street) to the designated Licensee-owned Subscriber Network downstream PEG Access Channel.

(c) Licensee shall own, maintain, repair and/or replace any Licensee-owned headend or hub-site audio and/or video signal processing equipment. The Town and/or PEG Access Provider shall own, maintain, repair and/or replace studio and/or portable modulators and demodulators. The demarcation point between Licensee's equipment and the Town's or PEG Access Provider's equipment shall be at the output of the Town's and/or the PEG Access Provider's modulator(s) or equivalent device at the aforementioned origination location.

SECTION 6.4 – PEG ACCESS SUPPORT

Licensee shall provide a Franchise Fee to the Issuing Authority, or its designee, for PEG Access purposes, equal to four and four-fifths percent (4.8%) of its Gross Annual Revenues, less applicable License Fees and assessments from any state or other governmental agencies. Said Franchise Fee shall be used for salaries, operating and other expenses related to PEG Access programming operations. Said four and four-fifths percent (4.8%) Franchise Fee shall be made to the Issuing Authority, or its designee, on a quarterly basis. The first payment shall be made on February 15, 2022 for the period of the Effective Date through December 31, 2021. Quarterly thereafter, Licensee shall provide payments each May 15th, August 15th, November 15th and February 15th based on revenues from the previous calendar quarter.

SECTION 6.5 - PEG ACCESS CAPITAL SUPPORT (OPTIONAL LANGUAGE if PEG CAPITAL)

The Licensee shall pay to the Issuing Authority an amount equal to ninety thousand dollars (\$90,000) as capital support for PEG access PEG capital, equipment and facilities uses exclusively, as follows:

1. \$9,000 within 90 days of full execution of this Renewal License;
2. \$9,000 on or before October 14, 2022
3. \$9,000 on or before October 14, 2023
4. \$9,000 on or before October 14, 2024
5. \$9,000 on or before October 14, 2025
6. \$9,000 on or before October 14, 2026

7. \$9,000 on or before October 14, 2027
8. \$9,000 on or before October 14, 2028
9. \$9,000 on or before October 14, 2029
10. \$9,000 on or before October 14, 2030

SECTION 6.5 - PROGRAMMING EXCLUSIVITY AND NON-COMPETITION

The Issuing Authority, or its designee, agrees that it will not use its designated PEG Access channel(s), equipment, or other facilities to provide for-profit commercial services which have the effect of competing with Licensee's business. In addition, any Video Programming produced under the provisions of this Article 6 shall not be commercially distributed to a competing Multichannel Video Programming Distributor without the written consent of Licensee.

SECTION 6.6 – INTERCONNECTION WITH COMPETING CABLE LICENSEE

In the event a License is issued by the Issuing Authority to a competing Licensee, the competing Licensee may not connect its system to Licensee's Cable System for purposes of obtaining PEG Access Programming from the Licensee's PEG Access channels without the prior written consent of Licensee.

SECTION 6.7 - PEG ACCESS PROGRAMMING INDEMNIFICATION

The Issuing Authority and/or the Access Provider shall indemnify the Licensee for any liability, loss or damage it may suffer due to violation of the intellectual property rights of third parties or arising out of the content of programming aired on any PEG channel and from claims arising out of the Issuing Authority's rules for or administration of PEG Access Programming.

ARTICLE 7

CUSTOMER SERVICE AND CONSUMER PROTECTION

SECTION 7.1 - CUSTOMER SERVICE

Licensee shall comply with all customer service regulations of the FCC (47 CFR §76.309) and the Department as they exist or as they may be amended.

SECTION 7.2 - CONSUMER COMPLAINT PROCEDURES

Complaints by any Person as to the operation of the Cable System may be filed in writing with the Department or with the Issuing Authority, each of which shall within ten (10) days forward copies of such complaints to the other. The Issuing Authority and the Department shall be notified by Licensee on forms to be prescribed by the Department not less than annually, of the complaints of Subscribers received during the reporting period and the manner in which they have been met, including the time required to make any necessary repairs or adjustments.

SECTION 7.3 - PROTECTION OF SUBSCRIBER PRIVACY

Licensee shall comply with applicable federal and state privacy laws and regulations, including 47 U.S.C. 551.

SECTION 7.4 - EMPLOYEE IDENTIFICATION CARDS

All of Licensee's employees, including repair and sales personnel, entering private property shall be required to carry an employee identification card issued by Licensee.

ARTICLE 8

PRICES AND CHARGES

SECTION 8.1 - PRICES AND CHARGES

(a) Before any new or modified rate, fee, or charge is imposed, Licensee shall follow the applicable FCC and State notice requirements and rules and notify affected Subscribers, which notice may be by any means permitted under applicable law. Nothing in this Renewal License shall be construed to prohibit the reduction or waiver of charges in conjunction with promotional campaigns for the purpose of attracting or retaining Subscribers.

(b) The Issuing Authority acknowledges that under the Cable Act, certain costs of Public, Educational and Governmental (“PEG”) Access and other license/franchise requirements may be passed through to the Subscribers in accordance with federal law.

**ARTICLE 9
REGULATORY OVERSIGHT**

SECTION 9.1 - INDEMNIFICATION

Licensee shall indemnify, defend and hold harmless the Issuing Authority, its officers, employees, and agents from and against any liability or claims resulting from property damage or bodily injury (including accidental death) that arise out of Licensee's construction, operation, maintenance or removal of the Cable System, including, but not limited to, reasonable attorney's fees and costs, provided that the Issuing Authority shall give Licensee timely (best efforts of 10 business days) written notice of its obligation to indemnify and defend the Issuing Authority within the timely receipt of a claim or action pursuant to this Section. If the Issuing Authority determines that it is necessary for it to employ separate counsel, the costs for such separate counsel shall be the responsibility of the Issuing Authority. The Licensee shall not be required to Indemnify the Issuing Authority for any claims resulting from acts of willful misconduct or negligence on the part of the Issuing Authority.

SECTION 9.2 - INSURANCE

(a) Licensee shall carry Commercial General Liability insurance throughout the term of this Renewal License and any removal period pursuant to M.G.L.c. 166A, § 5(c) with an insurance company authorized to conduct business in Massachusetts protecting, as required in this Renewal License, Licensee and listing the Town as an additional insured, against any and all claims for injury or damage to persons or property, both real and personal, caused by the construction, installation, operation, maintenance or removal of its Cable System. The amount of such insurance against liability for personal injury and property damage shall be no less than One Million Dollars (\$1,000,000) as to any one occurrence. The amount of such insurance for excess liability shall be Five Million Dollars (\$5,000,000) in umbrella form.

(b) Licensee shall carry insurance against all claims arising out of the operation of motor vehicles in the amount of One Million Dollars (\$1,000,000) combined single limit for bodily injury and consequent death and property damage per occurrence;

(c) All insurance coverage, including Workers' Compensation, shall be maintained throughout the period of this Renewal License. All expenses incurred for said insurance shall be at the sole expense of Licensee.

(d) Licensee shall provide the Issuing Authority upon request with certificate(s) of insurance for all policies required herein upon expiration of policies.

SECTION 9.3 - PERFORMANCE BOND

(a) Licensee has submitted and shall maintain throughout the duration of this Renewal License and any removal period pursuant to M.G.L.c. 166A, § 5(c) a performance bond in the amount of Twenty-Five Thousand Dollars (\$25,000) running to the Town with a surety company satisfactory to the Issuing Authority to guarantee the following terms:

- (1) the satisfactory completion of the installation and operation of the Cable System in accordance with this Renewal License and applicable law;
- (2) the satisfactory restoration of pavements, sidewalks and other improvements in accordance with M.G.L.c. 166A, § 5(g);
- (3) the indemnity of the Town in accordance with M.G.L.c. 166A, § 5(b); and
- (4) the satisfactory removal or other disposition of the Cable System in accordance with M.G.L.c. 166A, § 5(f).

SECTION 9.4 - LICENSE FEES

(a) During the term of the Renewal License the annual License Fee payable to the Issuing Authority shall be the maximum allowable by law, per Subscriber served as of the last day of the

preceding calendar year, payable on or before March 15th of the said year. Pursuant to M.G.L.c. 166A, § 9, this fee is currently fifty cents (\$.50) per Subscriber

(b) In accordance with Section 622(b) of the Cable Act, Licensee shall not be liable for a total financial commitment pursuant to this Renewal License and applicable law in excess of five percent (5%) of its Gross Annual Revenues; provided, however, that said five percent (5%) shall include (i) the PEG Access Annual Support (Section 6.4) and (ii) any amounts included in the term “Franchise Fee” pursuant to Section 622(g)(1) of the Cable Act), but shall not include the following: (i) PEG Access Capital Support (Section 6.5); (ii) interest due herein to the Issuing Authority because of late payments; and (iii) any other exclusion to the term “Franchise Fee” pursuant to Section 622(g)(2) of the Cable Act.

(c) All payments by Licensee to the Town pursuant to this Section shall be made payable to the Town unless otherwise agreed to in writing by the parties.

SECTION 9.5 - EQUAL EMPLOYMENT OPPORTUNITY

Licensee is an Equal Opportunity Employer and shall comply with applicable FCC regulations with respect to Equal Employment Opportunities.

SECTION 9.6 - REVOCATION OF LICENSE

The License issued hereunder may, after due written notice and hearing per Section 9.8 (Notice and Opportunity to Cure), be revoked by the Issuing Authority or the Department for any of the following reasons:

(a) For false or misleading statements in, or material omissions from, the application submitted under M.G.L.c. 166A, § 4;

(b) For failure to file and maintain the performance bond as described in Section 9.3 (Performance Bond) or to maintain insurance as described in Section 9.2 (Insurance);

(c) For repeated failure to comply with the material terms and conditions herein required by M.G.L.c. 166A, §5;

(d) For repeated failure, as determined by the Department, to maintain signal quality pursuant to the standards provided for by the FCC ;

(e) For any transfer or assignment of the Renewal License or control thereof without consent of the Issuing Authority in violation of Section 9.9 herein; and

(f) For failure to complete construction in accordance with the provisions of the Renewal License.

SECTION 9.7 - NOTICE AND OPPORTUNITY TO CURE

If the Issuing Authority has reason to believe that Licensee has defaulted in the performance of any or several material provisions of this Renewal License, except as excused by Force Majeure, the Issuing Authority shall notify Licensee in writing, by certified mail, of the material provision or provisions which the Issuing Authority believes may have been in default and the details relating thereto. Licensee shall have thirty (30) days from the receipt of such notice to:

(a) respond to the Issuing Authority in writing, contesting the Issuing Authority's assertion of default and providing such information or documentation as may be necessary to support Licensee's position; or

(b) cure any such default (and provide written evidence of the same), or, in the event that by nature of the default, such default cannot be cured within such thirty (30) day period, to take reasonable steps to cure said default and diligently continue such efforts until said default is cured. Licensee shall report to the Issuing Authority, in writing, by certified mail, at forty-five (45) day intervals as to Licensee's efforts, indicating the steps taken by Licensee to cure said default and reporting Licensee's progress until such default is cured.

(c) In the event that (i) Licensee fails to respond to such notice of default; and/or (ii) Licensee fails to cure the default or to take reasonable steps to cure the default within the required forty-five (45) day period; the Issuing Authority or its designee shall promptly schedule a public hearing no sooner than fourteen

(14) days after written notice, by certified mail, to Licensee. Licensee shall be provided reasonable opportunity to offer evidence, question witnesses, if any, and be heard at such public hearing.

(d) Within thirty (30) days after said public hearing, the Issuing Authority shall issue a written determination of its findings. In the event that the Issuing Authority determines that Licensee is in such default, the Issuing Authority may determine to pursue any lawful remedy available to it.

(e) If (i) the Issuing Authority fails to issue a written reply within 30 days accepting or rejecting Licensees' response pursuant to 9.8(a) above; (ii) the Issuing Authority fails to issue a written acknowledgement after Licensee's notice that it cured said default pursuant to 9.8(b) above; and/or (iii) the Issuing Authority fails to schedule a public hearing no later than thirty (30) days of having sent a written notice consistent with Section 9.8(c) above and/or (iv) the Issuing authority fails to issue a written determination with thirty (30) days after the public hearing pursuant to Section 9.8(d) above, then the issue of said default against Licensee by the Issuing Authority shall be considered null and void.

SECTION 9.8 - TRANSFER OR ASSIGNMENT

In accordance with 207 CMR 4.00 and applicable federal law, this Renewal License or control hereof shall not be transferred or assigned without the prior written consent of the Issuing Authority, which consent shall not be arbitrarily or unreasonably withheld. The consent of the Issuing Authority shall be given only after a hearing upon written application therefor on forms prescribed by the Department. Pursuant to 207 CMR 4.01(2), a transfer or assignment of a license or control thereof between commonly controlled entities, between affiliated companies, or between parent and subsidiary corporations, shall not constitute a transfer or assignment of a license or control thereof under M.G.L.c.166A Section 7.

SECTION 9.9 - REMOVAL OF SYSTEM

Upon termination of this Renewal License or denial of any renewal hereof by passage of time or otherwise in accordance with applicable law and after all appeals from any judicial determination are exhausted and final, Licensee shall remove its supporting structures, poles, transmission and distribution

systems and other appurtenances from the streets, ways, lanes, alleys, parkways, bridges, highways, and other public and private places in, over, under, or along which they are installed and shall restore the areas to their original condition. If such removal is not completed within six (6) months of such termination, the Issuing Authority or property owner may deem any property not removed as having been abandoned. Notwithstanding the above, Franchisee shall not be required to remove, relocate or sell its Cable System, or any portion thereof as a result of termination, denial of renewal, or any other lawful action to forbid or disallow Franchisee from providing Cable Service, if the Cable System is actively being used to facilitate any other services not governed by the Cable Act.

SECTION 9.10 - INCORPORATION BY REFERENCE

(a) All presently and hereafter applicable conditions and requirements of federal and state laws, including but not limited to M.G.L.c. 166A, and the rules and regulations of the FCC and the Department, as they may be amended, are incorporated herein by reference, to the extent not enumerated herein.

(b) Should the State, the federal government or the FCC require Licensee to perform or refrain from performing any act the performance or non-performance of which is inconsistent with any provisions herein, the Issuing Authority and Licensee will thereupon, if they determine that a material provision herein is affected, modify any of the provisions herein to reflect such government action.

SECTION 9.11 - NO THIRD-PARTY BENEFICIARIES

Nothing in this Renewal License is intended to confer third-party beneficiary status on any member of the public to enforce the terms of this Renewal License.

ARTICLE 10
MISCELLANEOUS

SECTION 10.1 - SEVERABILITY

If any section, subsection, sentence, clause, phrase, or other portion of this Renewal License is, for any reason, declared invalid, in whole or in part, by any court, agency, commission, legislative body, or other authority of competent jurisdiction, such portion shall be deemed a separate, distinct, and independent portion. Such declaration shall not affect the validity of the remaining portions hereof, which other portions shall continue in full force and effect.

SECTION 10.2 - FORCE MAJEURE

If for any reason of force majeure Licensee is unable in whole or in part to carry out its obligations hereunder, said Licensee shall not be deemed in violation or default during the continuance of such inability. Unless further limited elsewhere in this Renewal License, the term "force majeure" as used herein shall have the following meaning: strikes; acts of god; acts of public enemies, orders of any kind of the government of the United States of America or of the Commonwealth of Massachusetts or any of their departments, agencies, political subdivisions, or officials, or any civil or military authority; insurrections; riots, pandemics; epidemics; public health emergencies; landslides; lightning; earthquakes; tornados; fires; hurricanes; volcanic activity; storms; floods; washouts; droughts, environmental restrictions, arrests; civil disturbances; explosions; partial or entire failure of utilities; unavailability of materials and/or essential equipment, environmental restrictions or any other cause or event not reasonably anticipated or within Licensee's control.

SECTION 10.3 - NOTICES

(a) Every notice to be served upon the Issuing Authority shall be sent by certified mail, nationally recognized overnight courier service or other means as allowed by applicable law and providing for a receipt

as proof of delivery to the following address or such other address as the Issuing Authority may specify in writing to Licensee.

Town of Carlisle
Attn: Select Board
66 Westford Street
Carlisle, MA 01741

(b) Every notice served upon Licensee shall be delivered or sent by certified mail (postage prepaid) or nationally recognized overnight courier service to the following address or such other address as Licensee may specify in writing to the Issuing Authority.

Comcast Cable Communications, Inc.
Attn: Government Relations
5 Omni Way
Chelmsford, MA 01824

with copies to:

Comcast Cable Communications, Inc.
Attn: Vice President, Government Relations
676 Island Pond Road
Manchester, NH 03109

Comcast Cable Communications, Inc.
Attn: Government Affairs
One Comcast Center
Philadelphia, PA 19103

(c) Delivery of such notices shall be equivalent to direct personal notice, direction or order, and shall be deemed to have been given at the time of receipt.

SECTION 10.4 - ENTIRE AGREEMENT

This instrument contains the entire agreement between the parties, supersedes all prior agreements or proposals except as specifically incorporated herein, and cannot be changed without written amendment signed by the Issuing Authority and the Licensee.

SECTION 10.5 - CAPTIONS

The captions to sections throughout this Renewal License are intended solely to facilitate reading and reference to the sections and provisions of the Renewal License. Such sections shall not affect the meaning or interpretation of the Renewal License.

SECTION 10.6 - APPLICABILITY OF RENEWAL LICENSE

All of the provisions in this Renewal License shall apply to the Town, Licensee, and their respective successors and assigns.

DRAFT

SIGNATURE PAGE

WITNESS OUR HANDS AND OFFICIAL SEAL, THIS _____ DAY OF
_____ 20____.

TOWN OF CARLISLE, MA

By:

Chair, Select Board

Select Board

Select Board

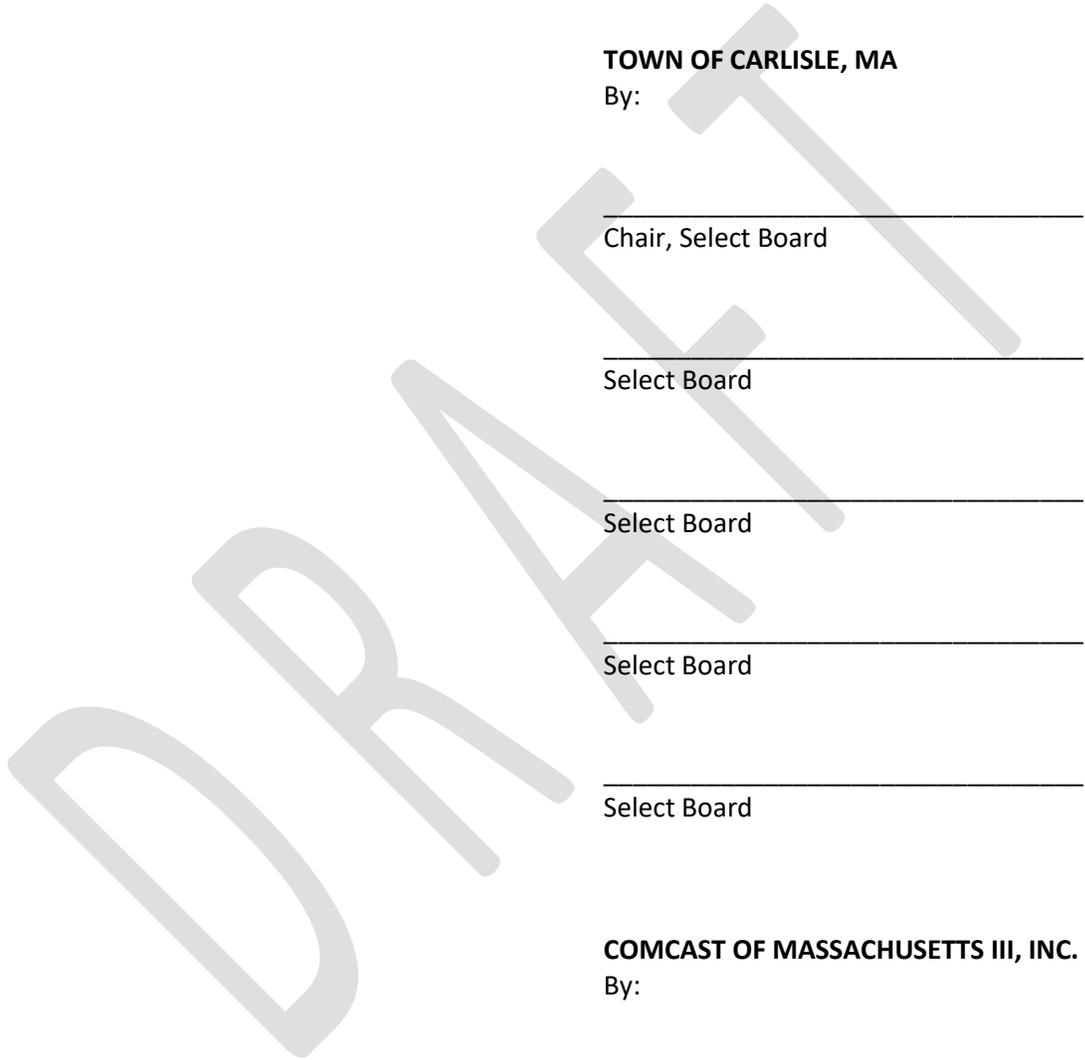
Select Board

Select Board

COMCAST OF MASSACHUSETTS III, INC.

By:

Trevor W. Arp, Sr. Vice President
Greater Boston Region



**MASSACHUSETTS
APPLICATION FORM 100
WITH EXHIBITS**



COMMONWEALTH OF MASSACHUSETTS
OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

DEPARTMENT OF
TELECOMMUNICATIONS & ENERGY
Cable Television Division

FORM 100
LICENSE APPLICATION

Applicant: Comcast of Massachusetts III, Inc.

Authorized Officer (Signature): 

Municipality: Town of Carlisle, MA

Date Submitted to Municipality: June 14, 2021

Type of Application: _____ **Initial License** X **Renewal License**

Nature of Application: X **Formal Proposal pursuant to 47 U.S.C. § 546(a)**

_____ **Informal Proposal pursuant to 47 U.S.C. § 546(h)**

Proposed License and/or Supporting Materials Attached: X **Yes** _____ **No**

IDENTIFICATION OF APPLICANT

- 1. Name, corporate address, and corporate telephone number of applicant.**

Comcast of Massachusetts III, Inc.
One Comcast Center
Philadelphia, PA 19103
Tel: 215.665.1700

- 2. Name, title, business address, business telephone number, and email address of applicant's Authorized Officer. Attach as Exhibit A evidence of Authorized Officer's authority.**

Mark E. Reilly
Sr. Vice President of Government Affairs
Comcast Cable Communications, Inc.
676 Island Pond Road
Manchester, NH 03109
Tel: 603.695.1400
Email: mark_reilly@cable.comcast.com

- 3. Name, title, business address, business telephone number, and email address of individual to whom communications should be sent if different from Authorized Officer.**

Timothy J. Kelly
Vice President of Government Affairs
Comcast Cable Communications, Inc.
5 Omni Way
Chelmsford, MA 01824
617.279.1576
Email: timothy_kelly@cable.comcast.com

GENERAL LICENSE INFORMATION

- 4. Indicate number of years for which initial or renewal license is requested.**

A 10-year license renewal from the expiration of the current license.

- 5. Indicate proposed start date of initial or renewal license.**

Applicant proposes to commence the new renewal license the day following the current license expiration date.

- 6. For initial license: State whether applicant currently holds licenses or has pending applications in any other Massachusetts municipality. If yes, provide detailed information as to the municipality and license status.**

Not Applicable.

7. **State whether applicant has been a party to any fully adjudicated license-related legal action (e.g., breach of license, denial of license) in any jurisdiction. If yes, provide detailed information on each such legal action, including the disposition.**

Applicant has not been a party to any fully adjudicated license-related legal action.

8. **State the amount of insurance applicant proposes to carry for the cable system in accordance with G.L. c.166A, 5(c). State whether applicant proposes to carry insurance in addition to that required by the statute, and if so, the purpose and amount.**

Property Damage:	\$1,000,000 (per accident)
Personal Injury:	\$1,000,000 (per person or accident)
Umbrella Policy:	\$5,000,000
Workers' Compensation:	Statutory Limits

Comcast currently carries insurance in these amounts listing the Town of Carlisle as an additional insured.

9. **State the proposed amount of bonding that will be submitted in accordance with G.L. c. 166A, 5(k).**

Comcast proposes a \$25,000 performance bond throughout the term of the renewal license.

10. **State whether applicant's proposed subscriber privacy policy complies with federal and state law and regulation. If not, explain.**

Yes.

11. **Describe applicant's proposed procedures for handling customer service inquiries during the term of the license, including but not limited to subscriber complaints. For renewal license, applicant may attach as Exhibit B its most recent copy of Billing & Termination Filing and Subscriber Privacy Notice.**

RATES AND SERVICES

12. **For initial license: List broadcast television signals applicant proposes to carry. For renewal license: State whether applicant's proposed broadcast and cable offerings will differ significantly from offerings currently available in the municipality. Applicant may also attach as Exhibit C current channel lineups for all service tiers, including broadcast and cable channels.**

Comcast does not have any current plans for significant changes in broadcast and cable offerings from what is being offered today.

- 13. List separately those channels that are current must carry and those channels that are currently carried pursuant to retransmission consent. *Note: Channels that are must carry and retransmission consent may change throughout the license term beyond the cable operator's control.***

The following channels are within the Boston DMA:

WGBH-2 (PBS)
WBZ-4 (CBS)
WCVB-5 (ABC)
WHDH-7
WBTS-10 (NBC)
WSBE-11 (PBS)
WLVI-12 (CW)
WFXT-13 (FOX)
WSBK-14 (myTV)
WPX-15 (ION)
WGBX-16 (PBS)
WUTF-17 (UNV)
WWJE-18 (IND)
WNUE-19 (TEL)
WMFP-20 (IND)

- 14. State whether applicant proposes to offer or continue to offer non-automated local origination programming. If yes, describe in detail the starting date that such programming will be available, the types of programming, the hours per week, the quantity of programming applicant expects to produce within the service area, how the programming will serve the specific needs of the municipality, and applicant's policy regarding making time available for discussion of controversial issues of public importance. Also, list the schedule of fees to access users for production costs and use of origination equipment.**

Comcast proposes to provide financial support to the Town of Carlisle or its designee, with such terms as indicated in Article 6 of the proposed Cable Television Renewal License.

- 15. State whether applicant plans to offer or continue to offer public, educational, and governmental access channel(s). If yes, provide the amount and type of financial support, the location of the facilities, the facilities and equipment available (including the cost of such equipment and facilities), the hours of operation, and whether there will be technical assistance available.**

Comcast will continue to offer public, governmental, and educational channel(s) with such terms as indicated in Article 6 of the proposed Cable Television Renewal License.

- 16. If applicant plans to offer or maintain an institutional network (I-Net), attach as Exhibit ____ a technical description of the system.**

N/A

FOR INFORMATIONAL PURPOSES ONLY:

- 17. Provide a complete listing of all proposed subscriber fees, including those for both regulated and non-regulated cable services, installation, and equipment. For renewal licenses, applicant may attach as Exhibit D a current rate card.**
- 18. State whether applicant proposes to offer or continue to offer any additional services in the municipality that are not subject to regulation as a cable service, and if so, provide description.**

Comcast currently offers the following NON-cable related services:

- 1) *Modem Service* – An always on, high speed, cable modem based Internet access service to residential customers. In addition to offering speeds significantly faster than conventional phone line based services, Comcast’s Internet service offers features such as exclusive broadband and local content; free support 24 hours a day, 7 days a week; multiple email accounts; professional in-home installation; and more.
- 2) *Digital Voice Service* – A single home connection to unlimited local calling, in-state and state-to-state direct-dialed long distance calls, packaged with preferred features combined with local and long distance calling.

TECHNICAL INFORMATION:

- 19. State whether the proposed service area is included in a regional cable system. If yes, list all of the other communities in the regional system served by the headend(s) that will be used for the proposed service area and the location of such headend(s). If no, state where the headend(s) will be located in the service area.**

The area served is part of a regional cable system. Communities served by this regional cable system are: Acton, Ayer, Bedford, Boxborough, Carlisle, Concord, Devens, Hanscom AFB, Hudson, Lexington, Lincoln, Littleton, Maynard, Stow, Sudbury and Westford. The system is currently served by a headend located in Maynard, Massachusetts.

- 20. If the proposed service area is not the entire municipality, specify the nature of the area (e.g., neighborhood) and explain why the entire municipality will not be served.**

The area served is the entire municipality, subject to the limitations set forth in Section 3.1 of the draft proposed Cable Television Renewal License previously provided to the Town.

- 21. Describe in detail any problems applicant foresees in extending service to all parts of the proposed service area.**

Please see our response to question 20 above.

- 22. Construction: *For initial license*, indicate the time period in which applicant proposes to begin and complete full-scale construction. *For renewal license*, state whether applicant plans significant upgrade or rebuild activity during the renewal term, and if so, file as Exhibit E a description of the proposed changes and projected dates for the commencement and completion of construction.**

Comcast recently enhanced the cable system. In addition to other benefits, the enhancement provided digital picture and sound on all Limited Basic and Expanded Basic Service channels allowing for additional High-Definition content to be added to the channel lineup. There are no further plans to upgrade the cable system at this time. The current cable system has the capability to offer advanced services.

- 23. Attach as Exhibit E a technical description of the system, including a strand or street map showing the extent of cable plant in the municipality.**

Comcast prides itself in being a leader in providing Town of Carlisle subscribers with a modern cable system. Licensee currently complies with the requirements set forth in the current Cable Television License, which requires a minimum 750 MHz system, and has the capability to offer advanced digital television services. The current upstream and downstream digital and analog channel capacity in upstream is 5 to 42 MHz, downstream is 54 to 750 MHz.

- 24. Describe the equipment applicant proposes to offer or continue to offer at the subscriber terminal (e.g., remote control, analog converter, digital converter, high definition converter, digital video recorder).**

Comcast does make available, for a monthly charge, devices specific to the service tier requested by a subscriber, including digital video recorders and remote controls. Equipment available to Carlisle subscribers can be found in **Exhibit D**.

- 25. State whether applicant's proposed safety measures for the cable system comply with federal and state law and regulations.**

Yes, Comcast complies with federal and state laws and regulations.

- 26. State whether applicant's Emergency Alert System (EAS) complies with federal and state law and regulations.**

Yes, Comcast complies with federal and state laws and regulations.

OWNERSHIP AND FINANCIAL INFORMATION:

- 27. If applicant is a publicly-traded corporation or subsidiary of a publicly-traded corporation, attach as Exhibit __ a copy of the corporation's most recent annual report to stockholders. Otherwise, attach as Exhibit F an audited financial statement as of the most recent audit, showing applicant's financial position.**

Comcast's most recent annual report can be found at <http://www.cmcsa.com>. Hard copies are available upon request.

If the status and composition of any assets or liabilities on the audited financial statement is not clearly defined by the respective titles, attach as Exhibit F schedules that provide a definition of such terms.

If recent financial information, i.e., an annual report or an audited financial statement, is not available, complete the Supplement to License Application.

28. Provide as Exhibit F the following system information as of the last complete year for which the data is available:

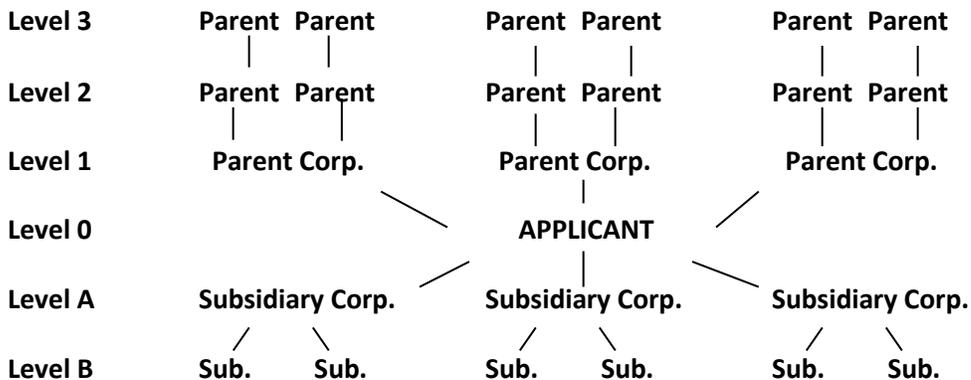
- a. Total Homes in Service Area (passed and not passed by cable system)
- b. Homes Passed by Cable System
- c. Cable Subscribers
- d. Aerial Miles Constructed
- e. Underground Miles Constructed
- f. Total Cable Subscriber Revenues in Service Area

29. Indicate appropriate business structure for applicant:

- Individually owned
- Corporation serving one community
- Corporation operating cable systems in more than one community, but there operations are not separate corporation
- Partnership
- Other (specify)

30. Complete a "corporate family tree" for each of the corporations or other business entities listed in the following levels. For example, if there is one corporation named in Level 0, two in Level 1, one in Level 2, one in Level 3, two in Level A, and none in Level B, seven sets of responses must be filed, one for each of the seven corporations or other business entities identified in the "corporate family tree."

In simplified fashion, such a "tree" might look like this:



Level 0: Provide the name, city, and state of principal office.

Level 1: Provide the name, city, and state of principal office for any corporation or other business entity that owns 25% or more of the voting stock of the reporting cable system named in Level 0.

Level 2: Provide the name, city, and state of principal office for any corporation or other business entity that owns 25% or more of the voting stock of the entity or entities named in Level 1. In each case, indicate which entity in Level 1 is the subsidiary of the entity named in Level 2.

Level 3: Provide the name, city, and state of principal office for any corporation or other business entity that owns 25% or more of the voting stock of the entity or entities named in Level 2. In each case, indicate which entity in Level 2 is the subsidiary of the entity named in Level 3.

Level A: If applicant (Level 0) owns 25% or more of the voting stock of any corporation or other business entity, provide the name, city, and state of principal office.

Level B: If the entity or entities named in Level A owns 25% or more of the voting stock of a corporation or other business entity, provide the name, city, and state of principal office. In each case, indicate which entity in Level A is the parent of the entity named in Level B.

Please see **Exhibit G**.

- 31.** For corporations, provide as Exhibit __ a list of all officers and directors (whether or not they own stock) and stockholders who own 1% or more of the voting stock of the corporation, as well as the city and state of residence and corporate position. If an ownership interest exists, record this to the nearest whole percent based on the total number of outstanding shares of voting stock in the corporation, exclusive of treasury stock. Where stock is held by a stockholder in a street name, this fact should be noted, but no further information concerning such stockholder need be furnished.

OR

For partnership, list the name, city, and state of residence, and percent of interest in the partnership of each general or limited partner.

One hundred percent (100%) of the Applicant's common stock is wholly-owned by Comcast MO of Delaware, LLC. There is no designation for voting stock.

- 32.** Has any individual named in Question 31 been found guilty of any felony in any federal or state court within the past ten years? If yes, submit as Exhibit __ a statement disclosing the individual and matters involved and identifying the court and proceeding by date and file numbers.

Not Applicable.

- 33.** If any individuals listed in Question 31 are aliens, submit as Exhibit __ a list of their names, addresses, and nationalities.
- 34.** If applicant is unable to supply all of the information requested herein for itself or any of the corporations or other business entities named, submit as Exhibit __ a list of those individuals or business entities for which any of the requested information is not being furnished, and include a detailed explanation of why the omitted material is unavailable.

SUPPLEMENT TO LICENSE APPLICATION

This Supplement to the License Application must be completed by any applicant that is not able to provide an annual report or an audited financial statement for its most recently completed fiscal year.

In completing Schedules A through E, provide pro forma information for each year in a ten-year projected period.

In completing Schedule F, appropriate documentation must be provided to ensure the applicant has secured the proper financial commitment.

SCHEDULE A: ASSETS

CURRENT ASSETS

- Cash and Equivalents**
- Accounts Receivable, Less Allowances**
- Inventory**
- Prepaid Expenses**
- Other Current Assets**
- TOTAL CURRENT ASSETS**

FIXED OPERATING ASSETS

- Land**
- Buildings**
- Headend Equipment**
- Trunk and Distribution Equipment**
- Subscriber Devices**
- Other Fixed Operating Assets**
- Construction Work in Progress**
- TOTAL FIXED OPERATING ASSETS**
- Accumulated Depreciation**
- NET FIXED OPERATING ASSETS**

OTHER OPERATING ASSETS

- Franchise Acquisition Costs**
- Excess Fair Value**
- Goodwill**
- Other Intangible Assets**
- TOTAL OTHER ASSETS**
- Accumulated Amortization**
- NET OTHER ASSETS**

TOTAL NET ASSETS

SCHEDULE B. LIABILITIES

CURRENT LIABILITIES

Accounts Payable
Subscriber Advance Payments and Deposits
Debt Due Within One Year
Current Taxes Payable
Other Current Liabilities
TOTAL CURRENT LIABILITIES

NON-CURRENT LIABILITIES

Long-Term Debt
Notes Payable
Bonds Payable
Obligation on Capitalized Leases
Deferred Taxes
Other Non-Current Liabilities
TOTAL NON-CURRENT LIABILITIES

OWNER'S EQUITY

Net Assets Due From/To Parent Company
Capital Stock
Retained Earnings – Gross
Accumulated Dividends
Other Owner's Equity
TOTAL OWNER'S EQUITY

TOTAL LIABILITIES AND EQUITY

SCHEDULE C: LOCAL CHARACTERISTICS

CONSTRUCTION AND SUBSCRIBERS

Total Homes in Service Area
Aerial Miles Constructed
Underground Miles Constructed
TOTAL Miles Constructed
Homes Passed by Cable
Subscribers at End of Year

SCHEDULE D: OPERATING INCOME

SUBSCRIBER REVENUE

Installation Income
Equipment Revenue
Basic Service Tier Revenue
Cable Programming Service Tier Revenue
Premium Service Revenue
Per Program or Per Channel Revenue
Other Subscriber Revenue
TOTAL SUBSCRIBER REVENUE

NON-SUBSCRIBER REVENUE

Advertising Income
Other Income
TOTAL NON-SUBSCRIBER REVENUE

TOTAL OPERATING INCOME

SCHEDULE E: OPERATING EXPENSES

DIRECT OPERATING EXPENSES

Programming Expenses
Net Bad Debt and Collection Expenses
Salaries and Benefits
Repairs and Maintenance
Light, Heat, and Power
Pole and Duct Rental
Administration - Office and Billing
Marketing
Local Origination
Other
TOTAL OPERATING EXPENSES

DEPRECIATION AND AMORTIZATION

Depreciation
Amortization
TOTAL DEPRECIATION AND AMORTIZATION

TOTAL EXPENSES

SCHEDULE F: DEBT FINANCING

DEBT FINANCING PLAN

Provide the commencement date, interest rate, repayment terms, and outstanding amount for each loan held by the applicant.

Attach as Exhibit___ a description of each financial agreement to include the lender, terms, conditions and security.

If lender is a bank or financial institution, a letter of intent or commitment must be included. If lender is a corporation, individual, or partnership, a financial statement showing net worth equal to amount of commitment or a letter of commitment from a financial institution for the specific project must be included.

Form 100

Exhibit A

Authorized Officer's Authority

Please see the following page(s).

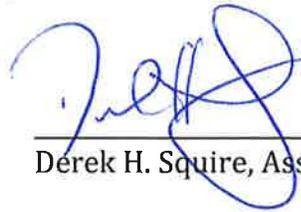
ASSISTANT SECRETARY'S CERTIFICATE

I, Derek H. Squire, Assistant Secretary of each of the entities listed on the attached Exhibit A (the "Entities"), each duly organized under the laws of its respective state of organization:

DO HEREBY CERTIFY, that Mark E. Reilly is a duly elected and appointed officer of each of the Entities, holding the title of Senior Vice President—Government and Public Relations; and

FURTHER CERTIFY, that Mark E. Reilly is authorized to execute on behalf of each of the Entities, franchise documents and any other documents relating to franchise matters within each of the Entities' designated franchise area.

IN WITNESS WHEREOF, I have executed and delivered this Certificate this 14th day of June, 2017.



Derek H. Squire, Assistant Secretary

Exhibit A

Entity

State of Organization

Comcast Cable Communications Management, LLC	Delaware
Comcast of Boston, Inc.	New York
Comcast of Brockton, Inc.	Delaware
Comcast of California/Massachusetts/Michigan, Utah, LLC	Delaware
Comcast of Connecticut/Georgia/Massachusetts/ New Hampshire/New York/North Carolina/Virginia/ Vermont, LLC	Delaware
Comcast of Georgia/Massachusetts, LLC	Delaware
Comcast of Massachusetts II, Inc.	Delaware
Comcast of Massachusetts III, Inc.	Delaware
Comcast of Massachusetts/Virginia, Inc.	Virginia
Comcast of Milton, Inc.	Massachusetts
Comcast of Needham, Inc.	Delaware
Comcast of Southern New England, Inc.	Massachusetts

Form 100

Exhibit B

**Billing, Equipment, Termination
Subscriber Information
& Privacy Notice**

Please see the following page(s).

Comcast Xfinity Privacy Policy

Effective January 1, 2020

We know you care about your privacy and the protection of your personal information^①. We also know it is our responsibility to be clear about how we protect your information. We designed this Privacy Policy to do just that. It explains the types of personal information we collect, and how we collect, use, maintain, protect, and share this information. This Privacy Policy also tells you about the rights and choices you may have when it comes to your personal information.

Some of what we say in our Privacy Policy is required by law, and may at times seem long and complicated, but we've worked hard to try to make our Privacy Policy easy to understand and provide examples where possible. The Xfinity Privacy Center (www.xfinity.com/privacy) includes more information about:

- How to review and manage your personal information and account activity
- How to set your marketing and advertising preferences, and opt out of certain information sharing
- How our products and services help to protect you
- How you can better protect yourself online

You can review this Privacy Policy and the information in the Xfinity Privacy Center anytime. If you still have questions, you can contact us^① for more information.

WHEN THE PRIVACY POLICY APPLIES

This Privacy Policy applies to the information we collect when you use Xfinity-branded products, services, networks, and platforms^②, including our websites and mobile apps. This Privacy Policy also applies to other Comcast-branded products and services^③ that link to it. We'll refer to these as our "Services" in this Privacy Policy. It also applies to the information we collect about you from third parties. This Privacy Policy does **not** apply to non-Xfinity products, services, websites, and mobile applications that you may access or use through Xfinity platforms.

Learn more about when the Privacy Policy applies

Because this Privacy Policy describes the privacy practices for all of our Services, some parts may not apply to you. For example, if you do not subscribe to Xfinity Voice (home phone service) or Xfinity Mobile, we will not collect call detail information. If you do not subscribe to Xfinity Home, we will not collect home security event information.

Some Services may have additional privacy practices that may be described to you in different ways, such as in a separate contract for Comcast Business Services. To the extent there is an overlap between this Privacy Policy and a Service-specific privacy policy, the Service-specific policy or agreement will control with respect to that Service.

This Policy does **not** apply to the non-Xfinity products, services, websites, and mobile applications that you may use through the Xfinity platforms. For example, if you subscribe to Xfinity Internet and visit a news or shopping website, the privacy policy for that website will apply. If you subscribe to Xfinity TV and use our Xfinity X1 platform to use another company's streaming service, the privacy policy for that streaming service will apply to information it collects. Likewise, if you connect your smart thermostat to your Xfinity Home security and automation service, the privacy policy of the smart thermostat company will apply to the information it collects.

THE PERSONAL INFORMATION WE COLLECT AND HOW WE COLLECT IT

To provide you with our Services, we collect your personal information. This can include information that does not personally identify you — such as device numbers, IP addresses, and account numbers. It may also include information that does personally identify you, such as your name, address, and telephone number. We call any information that identifies you "personally identifiable information" or "PII."

If you allow others to use your Comcast or Xfinity accounts or Services, we will also collect personal information about those individuals. If you are not a Comcast or Xfinity customer, but use our Services through someone else's account, we will collect information about you, but it may not identify who you are to us. We may also collect information about you from third parties^④.

We collect this information to provide our Services, respond to your requests^⑤, and to tailor our Services^⑥ to best meet your needs and interests.

Learn more about the information we collect and to see examples

What We Collect

- **Account Information** – Information we use to identify who you are to maintain your account and Services
- **Analytics and Inferences** – Information related to your household, account, or your use of our Services, and our predictions about what you might like or not like
- **Billing Information** – Information including your financial transactions that are available on your billing statements and other payment receipts
- **Contact Information** – Information such as your full name and telephone number that we use to stay in contact with you
- **Demographic and Interest Information** – Information we obtain from other companies to better tailor our marketing and advertising services to you
- **Service Activity Information** – Information associated with your use of our Services

In some cases, California requires that we use different names to describe the categories of information that we collect. For more information about these categories, please see the Special Information Regarding California Residents' Privacy Rights, below.

How We Collect Personal Information

We collect personal information about you in several ways.

1. Directly from you when you create an account or interact with our customer service, such as:
 - Contact information, which may include your name, mailing address, email address, or telephone number
 - Login credentials for our Services, such as your username and password
 - Customer communications records, including records of calls and chats with our customer service representatives
 - Information that you provide when interacting with us on our social media pages, message boards, and other forums, including your username, profile pictures, and comments, as well as information you publicly share about us
 - Payment information, such as your credit/debit card or other financial account information
 - Your Social Security number
 - Your driver's license, state identification cards, or other forms of identification
 - Legal documents, such as documentation of the authority to act on behalf of another person
2. When you use or interact with our Services, such as:
 - Household and device video selection and viewing activity^⑦ when you use our Services
 - Voice commands and audio recordings made through voice activated devices that are part of the Services, such as the Voice Remote
 - Geolocation information on where you are at a specific point in time based on your service address to help us authenticate you^⑧ for certain services on our platform

- IP addresses, device identifiers, and network equipment addresses when devices connect to our Services
 - Device and user activity information, including what you search and how long you use our websites and applications, using cookies and other technologies (Cookie Notice: <https://www.xfinity.com/privacy/policy/cookie notice>)
 - Domain Name Server or “DNS” searches and network traffic activity when you use our Services, such as Xfinity Internet, Xfinity Mobile or Xfinity WiFi
 - Geolocation information that indicates where your device is at a specific point in time when you use Xfinity Mobile or enable that function in our mobile apps
 - General location information, such as the city or ZIP Code that correlates with the location of a WiFi service access point or with the license of your device IP address when you use Xfinity Internet or Xfinity WiFi
 - The quantity, technical configuration, type, features, call history, and amount of your use of voice services (known as Customer Proprietary Network Information or “CPNI”)
 - Video and audio recordings (if you have turned these features on) when you use Xfinity Home security and automation
3. From third parties, such as:
- Credit reporting agencies that provide credit scoring, fraud protection, and other services
 - Landlords and property owners that provide contact and other information
 - Government entities that offer public records
 - Consumer data providers that offer demographic, interest, purchase, and other data that we use to tailor our marketing and communications to your interest
 - Social networks and other publicly available data, like Facebook
 - Online advertising companies who may share information about the marketing and advertisements you have seen or clicked on

HOW AND WHEN WE USE INFORMATION, INCLUDING FOR MARKETING AND ADVERTISING

We use the information we collect to provide our Services and communicate with you. We also use it to improve our Services, develop new products and services, give recommendations, deliver personalized marketing and advertising for our own and others’ products and services, investigate theft and other illegal activities, and to ensure a secure online environment.

We may combine information across our systems, platforms, and databases. This includes combining information we receive from third parties and information about your use of our Services. We may also combine information about your use of one Service with information we get from your use of another Service.

Learn more about our uses of your information and to see examples

To Provide the Services

- Set up your account and account management
- Measure credit and payment risk
- Service delivery
- Bill and invoice
- Authenticate access to your account
- Management of the network and devices supporting our service and our systems, and other maintenance and operations
- Provide technical support
- Help with hardware and software upgrades for devices and systems

To Communicate with You

- Respond to your questions
- Personalize communications
- Send you service-related announcements

To Understand Your Use of and Make Improvements to Our Services

- Understand the use of our existing Services
- Identify and develop new products and services
- Create measurement and analytics reports for us and others

To Provide Recommendations and Deliver Relevant Advertising

- Market the Services
- Recommend movies or television shows to you
- Let you know which products and services we think may be of interest to you
- Help third-party advertisers and programmers deliver more relevant advertising on our Services and other services and platforms

To Investigate Theft or Other Illegal Activities and to Ensure a Secure Online Environment

- Detect the unauthorized use, or abuse of the Services
- Protect our customers from fraudulent, abusive, or unlawful use of the Services
- Protect our rights, our personnel, and our property
- Comply with applicable law

WHEN AND WITH WHOM WE SHARE INFORMATION

We do not sell, and have never sold, information that identifies who you are to anyone. This includes your Internet usage information, video usage information, or call detail information.

We share personal information with others when it’s needed to provide you with our Services. We also share personal information with others:

- When you direct us to do so, including to authorize other users on your account
- When required by law or to respond to legal process
- To protect our property or rights or the safety of our employees, our customers, or other individuals

If we share your personal information with other companies for their own marketing and advertising activities, we will first get your consent. This may be through opt-in or opt-out settings, depending on the type of personal information shared.

We may also share personal information that does not identify you with third parties for their own marketing and advertising purposes, which you can opt out of. This mainly occurs when you interact with our websites and mobile applications that contain third-party cookies or other advertising trackers. To learn more about this, please read our Cookies Policy (<https://www.xfinity.com/privacy/policy/cookie notice>).

Learn more about when and with whom we share information

The Comcast Family of Businesses

If Comcast shares the personal information it collects about you with separate Comcast companies, such as NBCUniversal-branded companies, for their own marketing or advertising purposes, we will first give you the choice to opt out of or opt in to any sharing in the Xfinity Privacy Preferences Center. (www.xfinity.com/privacy/manage-preference)

Account Owners and Other Authorized Users

We may share information about a customer's account and use of a Service to the primary account owner following appropriate authentication. The primary account owner may also allow others to see information on the account.

Service Providers

To provide and support the Services, sometimes we use other companies as service providers to transmit, collect, process, or store information for us. We require these service providers to treat the information we share with them as confidential and to use it only for providing their services to us. These include:

- **Billing and collection providers**, such as payment processors and organizations that assist us in assessing your credit and payment status
- **Accounting, auditing, and tax providers**
- **Insurance providers**
- **Professional services providers**, such as firms that provide consultative services, assist with improving our programming, provide legal services, or supply project-based resources and assistance
- **Analytics services**, including entities that analyze traffic to and on our websites, analyze how our Services are used, and assist with identifying and communicating with potential customers
- **Marketing, advertising, and sales** entities that assist us in creating and executing marketing and advertising programs, including printing, mailing, and electronic communications services
- **Security providers**, such as entities that assist with security incident verification and response, service notifications, fraud prevention, identity management, and authentication
- **Information technology providers**, such as entities that assist with website design, hosting, and maintenance, data and software storage, and network operations
- **Customer service support**, including services related to our call centers, installation, maintenance, and repair services

Third Parties

We do not sell, and have never sold, information that identifies[Ⓓ] who you are to anyone. Although permitted by federal law, we do not disclose your name and address to non-governmental entities, such as charities or businesses, for their own marketing purposes.

Sometimes, you may ask us to share information that personally identifies you[Ⓓ] with another company[Ⓓ]. In that instance, we will make sure you give us clear direction about what you want us to share and with whom, before we share that information.

Other sharing with third parties can include:

Social Media Companies

You may interact with parts of our Services that cause information to be published to your social networks. For example, you may click on a Facebook "like" button, which publishes to your Facebook account that you "like" one of our Services. On those parts of our websites with social network functionality, a social network may be able to collect information about you. For example, if a page contains a Facebook "like" button, Facebook may be able to collect data about your visit to that page, even if you don't click on the "like" button. To control this sharing of information, please review the privacy policy of the relevant social network and/or sign out of it before you use our Services.

Online Advertising Partners

We may use cookies to deliver personalized advertising to you when you visit other websites, including advertising based on the products and services you viewed on our Services. We also allow our partners, including advertisers and service providers, to use cookies and similar tracking technologies when you use our Services. For more information about the use of cookies and other technologies on our online Services, please see the Cookies Policy (<https://www.xfinity.com/privacy/policy/cookie/notice>).

Audience Measurement and Analytics Companies

We work with business partners to help us measure and analyze how our customers are using our Services. For video, this includes assessing which programs are most popular, how many people watch a program to its conclusion, whether people are watching advertisements, and what programming and video content we will carry on the Services. It also includes determining how our customers prefer to view certain kinds of programming when they use our Services, such as whether they like to watch certain programs live, or if they prefer to view them on demand, on mobile devices, or online. Our business partners may compile this information into reports with aggregated and anonymous statistics that are then made commercially available (for example, a ratings report that indicates what percentage of viewers watched a particular program live vs. on-demand).

Public Safety Authorities

If you have our Xfinity Voice service, Comcast will disclose your name and contact information to public safety authorities such as 911/E911 and related emergency services.

Directory Services, Assistance, and Caller ID

Your name, address, and telephone number may be sent to publishers to be printed in directories and posted in online directories. Once that information is printed or posted online, it is outside of our control and may be sorted or repackaged and made available again in different formats by anyone, including data aggregators, for a variety of purposes, including marketing. For a fee, you can choose to have a nonpublished number, which means that Comcast will not provide your name, address, and telephone number for publishing in the phone book and online directories. You can also choose to have a published number, but choose the "omit address feature," which means we will not provide your street address for publishing in the phone book and online directories. If initiating service online, select "non-published" option, otherwise call 1-800-XFINITY to sign up.

We may also make your number, name, and address available to directory assistance (411) providers. If you have a nonpublished number, Comcast will not make your number available through directory assistance. Comcast may still share your name and address with the 411 provider when specified by law (but the provider is not authorized to share your non-published number).

Please note: While the non-published feature will keep your name, address, and telephone number out of printed and online directories over which Comcast exercises control, even a non-published phone number may exist in databases not controlled by Comcast – if, for example, your present telephone number or address was previously published under your name, or if you provided this information to businesses or government agencies. One way to help protect your privacy may be to request assignment of a new telephone number (with which your name has not previously been associated). You may also want to activate Caller ID Blocking or select the do-not-call option.

Caller ID provides your name and telephone number to the person you are calling – even if you have a nonpublished number. Per Line Caller ID Blocking will automatically block Caller ID for all calls you make from your registered telephone number and can be activated by calling 1-800-XFINITY. Per Call Caller ID Blocking will block name and number on a per-call basis and can be activated by dialing *86 before each call you want to block.

Potential Purchasers of our Business

If we enter into a potential or actual merger, acquisition, or sale of all or a portion of our assets, then information about you and your subscription will, in most cases, be shared or transferred as part of the transaction. This includes information that personally identifies you. If this Policy will be changed as a result of such a transaction, you should refer below under “Changes to this Privacy Policy.”

Government Entities When Required by Law or To Protect Comcast and Others

There are times when we may be required by law to disclose information about you to third parties. This may happen with or without your consent, and with or without notice, in compliance with the terms of valid legal process such as a subpoena, court order, or search warrant.

If you subscribe to our Xfinity Video service, Comcast may be required to disclose information that personally identifies you to a governmental entity in response to a court order. In this case, the Cable Act requires that you be given the opportunity to appear in a court proceeding to contest any claims made in support of the court order, and the governmental entity must offer clear and convincing evidence that you are reasonably suspected of engaging in criminal activity and that the information sought would be material evidence in the case. For more information, see “Your Rights and Our Limitations Under Federal Laws.”

If you subscribe to the Xfinity Internet, Voice, Mobile, or Home security and automation Services, Comcast may be required to disclose information that personally identifies you to a governmental entity in response to a subpoena, court order, or search warrant, depending on the type of information sought. We are usually prohibited from notifying you of any such disclosures by the terms of the legal process.

A non-governmental entity, such as a civil litigant, can seek information that personally identifies you or your use of the Xfinity Video, Internet, or Voice Services only pursuant to a court order, and we are required by the Cable Act to notify you of such court order. If Comcast is required to give information that personally identifies you to a private third party in response to a civil court order for these or other Services, we will notify you prior to making such disclosure unless legally prohibited from doing so.

We may also disclose information that personally identifies you as permitted by law and without your consent when it is necessary to protect our customers, employees, or property; in emergency situations; or to enforce our rights under our terms of service and policies.

HOW WE PROTECT YOUR INFORMATION

We follow industry-standard practices to secure the information we collect to prevent the unauthorized access, use, or disclosure of any personal information we collect and maintain. These security practices include technical, administrative, and physical safeguards, which may vary, depending on the type and sensitivity of the information. Although we take the responsibility of safeguarding your personal information seriously, no security measures are 100% effective and we cannot guarantee that these practices will prevent every unauthorized attempt to access, use, or disclose your information. Comcast also takes additional steps to increase the security and reliability of customer communications. We do not read your outgoing or incoming email, file attachments, video mail, private chat, or instant messages. However, we (along with our service providers) use software and hardware tools to help prevent and block “spam” emails, viruses, spyware, and other harmful or unwanted communications and programs from being sent and received over Comcast.net email and the Comcast Services. To help protect you and the Services against these harmful or unwanted communications and programs, these tools may automatically scan your emails, video mails, instant messages, file attachments, and other files and communications. We do not use these tools for marketing or advertising.

HOW LONG WE KEEP YOUR INFORMATION

We keep your personal information for different lengths of time depending on the type of information and the business and legal requirements. For example, if you are a customer, we keep information that personally identifies you as long as you subscribe to one or more of our Services. If you no longer subscribe to a Service, we still may need that information for business and legal requirements, such as to protect against fraud, calculate taxes, or respond to legal requests. Other information is deleted automatically after a set period of time, often set by law, unless we are legally required to hold it longer, such as for pending litigation. We destroy, de-identify, or anonymize the information when it is no longer needed in identifiable form.

THE CHOICES YOU HAVE TO CONTROL OUR USE OF PERSONAL INFORMATION

You have many choices about how we communicate with you and how we use or share your information. You can manage these settings in the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/manage-preference). If you change your mind, you can update your preferences anytime.

Learn more about your privacy choices

For your convenience, we have created the Xfinity Privacy Preferences Center where you can manage:

- your account communications and notifications
- your marketing calls, texts, and direct mail preferences
- your preference for door-to-door sales calls
- promotional or commercial emails Comcast may send to you
- personalized advertising for third-party products and services based on your interests

You can review your options, get more information about the types of marketing activities you can opt out of, and make your choices. If you change your mind, you can return any time to update your preferences. Some of the selections are tied to customer accounts and may require you to sign into your Xfinity My Account.

We understand that sometimes you may want to speak to a Comcast representative who can assist you with your choices. You can contact Comcast at 1-800-XFINITY and ask us to put your name on our internal company “do not call,” “do not mail,” or “do not knock” list.

HOW TO ACCESS AND CORRECT THE INFORMATION IN OUR RECORDS

Part of our commitment to transparency includes giving our customers access to the personally identifiable information we have about them. If you subscribe to Xfinity Services, you have the ability to see and correct your personally identifiable information through the My Account or Xfinity Home portals.

If you are a California resident, you may have additional rights described in the “Special Information Regarding California Residents’ Privacy Rights” section of this Privacy Policy.

Learn more about how to access personally identifiable customer information

If you subscribe to an Xfinity Service, you may correct or update information by visiting the My Account portal or by contacting us as described below. If you are an Xfinity Home customer, you can visit the subscriber portal at xfinity.com/xhportal anytime. We will correct our records once we have verified that the changes you request are proper.

If you subscribe to Xfinity TV, Internet, or Voice services and would like to see your own personally identifiable information, other than your customer proprietary network information (“CPNI”), you may do so at your local Comcast office. To do so, please contact us by email at Comcast_Privacy@comcast.com or by phone at 1-800-XFINITY, giving us a reasonable period of time to locate and, if necessary, prepare the information for review, and to arrange an appointment during regular business hours. You will need to have proper identification and will only be able to see the personally identifiable information in your account and no other account.

If you make a written request for a copy of your Xfinity Voice or Mobile CPNI, we will provide you with the relevant information we have by mailing it to your account address, or to any person authorized by you, if we reasonably believe the request is valid. However, subscribers to our Xfinity Voice and Mobile Services should be aware that we generally do not provide them with records of any inbound or outbound calls or other records that we do not furnish in the ordinary course of business (for example, as part of a bill) or which are available only

from our archives, without valid legal process such as a court order. In addition, we cannot correct any errors in customer names, addresses, or telephone numbers appearing in, or omitted from, our or our vendors' directory lists until the next available publication of those directory lists. Further, we may have no control over information appearing in the directory lists or directory assistance services of directory publishers or directory assistance providers that are not owned by us.

Comcast reserves the right to charge you for the reasonable cost of retrieving and photocopying any information or documents that you request, where permitted by law.

YOUR RIGHTS AND OUR LIMITATIONS UNDER FEDERAL LAWS

The federal Cable Act imposes limitations on our collection and sharing of information that personally identifies you when you subscribe to Services that use the facilities of the Comcast cable system. The Communications Act imposes restrictions on our use and sharing of CPNI when you use Services that are deemed telecommunications services.

Learn more about your rights and our limitations under federal laws

The Cable Act and Personally Identifiable Information

This Privacy Policy is designed to comply with Section 631 of the Cable Communications Policy Act of 1984, as amended, (the "Cable Act"). The Cable Act permits Comcast to use the cable system to collect personally identifiable information about you. Personally identifiable information is information that identifies you specifically; it does not include de-identified, anonymous, aggregate, or other data that does not identify you. We may collect personally identifiable information when it is necessary to render cable services or other services to you and to detect unauthorized reception or use of the services. We may use the cable system to collect personally identifiable information about you for additional purposes with your prior written or electronic consent. The Cable Act also permits Comcast to disclose personally identifiable information if the disclosure is necessary to render, or conduct a legitimate business activity related to, the cable service or other services provided to you; required by law or legal process; or limited to your name and address, subject to your opt-out consent. The frequency of any disclosure of personally identifiable information varies in accordance with our business needs and activities as described in this Policy.

If you believe that you have been aggrieved by any act of ours in violation of the Cable Act or other applicable laws, we encourage you to contact us directly at Comcast_Privacy@comcast.com in order to resolve your question or concern. You may also enforce the limitations imposed on us by the Cable Act as applicable with respect to your personally identifiable information through a civil lawsuit seeking damages, attorneys' fees, and litigation costs. Other rights and remedies may be available to you under federal or other applicable laws as well.

This Privacy Policy neither supersedes, enhances, nor modifies any arbitration agreement to which you may be bound as a subscriber to one or more of the Services.

The Communications Act and CPNI

Section 222 of the Communications Act of 1934, as amended (the "Communications Act"), provides additional privacy protections for information about the quantity, technical configuration, type, destination, location, and amount of your use of telecommunications services, including Xfinity Voice and Mobile Services, and the information about those services contained on your bills for those Services. This information is known as customer proprietary network information or "CPNI." CPNI does not include your name, address, or telephone number, which is defined by the Communications Act as "subscriber list information." However, that information is otherwise considered personally identifiable information.

If you are a customer of Xfinity Voice or Mobile Service, or another Service that is subject to these requirements, you have the right, and Comcast has a duty, under the Communications Act and other applicable laws, to protect the confidentiality of your CPNI. In addition, the FCC's rules provide additional privacy protections and choices regarding use and sharing that are specific to our Voice and Mobile service that we describe in this Policy.

SPECIAL INFORMATION REGARDING CALIFORNIA RESIDENTS' PRIVACY RIGHTS

The California Consumer Privacy Act of 2018 ("CCPA") provides California residents with rights to receive certain disclosures regarding the collection, use, and sharing of "Personal Information," as well as rights to access, delete, and restrict the sale of certain Personal Information we collect about them. You may submit a request to exercise these rights by visiting <https://www.xfinity.com/privacy/requests> or calling us at 1-844-963-0138. The CCPA defines "Personal Information" to mean "information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household." If you are a California resident, you have a right not to receive discriminatory treatment for the exercise of the privacy rights conferred by the CCPA.

Residents of the State of California also have the right to request information regarding third parties to whom the company has disclosed certain categories of personal information during the preceding year for the third parties' direct marketing purposes under California's "Shine the Light" law (Cal. Civ. Code §1798.83). Personal information under this California law means "any information that when it was disclosed identified, described, or was able to be associated with an individual." We do not disclose this type of personal information to third parties for their own purposes and we permit you to opt out of any disclosures of non-identifiable personal information. However, if you are a California resident and would like to inquire further, please email Comcast_Privacy@comcast.com.

We do not knowingly allow others to collect personally identifiable information about your online activities over time and across third-party websites when you use our online Services. Because definitions and rules for a "Do Not Track" standard have not yet been established, including whether such signals must be user-enabled, Comcast does not yet respond to "Do Not Track" signals sent from browsers. For more information about cookies and other online tracking technologies, please visit our Cookie Notice (<https://www.xfinity.com/privacy/policy/cookie/notice>); to manage your preferences, please visit the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/manage-preference).

Learn more about your rights if you are a California resident and how to exercise them

Collection and Use of Personal Information

The general section of this Privacy Policy describes the types of personal information we collect, how we collect it, and how we use it in categories that are easy to understand. The CCPA requires us to disclose the personal information we have collected about consumers in the past 12 months in the following categories. Some of the categories include very different types of information within the same category. As a result, how we use and how long we keep the information within each category will vary[Ⓞ], and not all types of information within the same category will be used for all the purposes listed.

① DEFINITIONS, EXAMPLES & MORE INFORMATION

Categories	Examples	Collected or Created	Source	Purpose of collection and use
Identifiers	Name, alias, postal address, unique personal identifier, online identifier, Internet protocol address, email address, account name, Social Security number, driver's license number, passport number, or other similar identifiers	Yes	Directly from you when you provide it to us, such as when you create an account From our systems when we generate the information and assign it to you, such as your account number or your IP address	To offer or provide our Services To make improvements to our existing Services and create new products, services, or features To provide marketing and advertising To personalize our Services

Categories	Examples	Collected or Created	Source	Purpose of collection and use
Additional categories of information listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	A name, signature, Social Security number, physical characteristics or description, address, telephone number, driver's license or state identification card number, education, employment, bank account number, credit card number, debit card number, or any other financial information. Some personal information included in this category may overlap with other categories	Yes	Directly from you when you provide it to us, such as when you create an account or pay for your Services From third parties who make inferences regarding your household, such as the education level	To offer or provide our products and Services To make improvements to our existing Services and create new products, services, or features To provide marketing and advertising To personalize our Services
Protected classification characteristics under California or federal law	Age (40 years or older), national origin, marital status, gender, veteran or military status	Yes	Directly from you when you provide it to us, such as when you sign up for an offer for veterans From third parties who make inferences regarding your household, such as marital status or the age ranges of people within your household	To offer or provide our Services To make improvements to our existing Services and create new products, services, or features To provide marketing and advertising To personalize our Services
Commercial information	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies	Yes	From you when you complete transactions with us From third parties	To offer or provide our Services To make improvements to our existing Services and create new products, services, or features To provide marketing and advertising To personalize our Services
Biometric Information	Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data	Yes	From our systems when you opt in to certain features of our Services, such as Xfinity Home security, that may collect information and generate inferences about physical patterns to deliver Services and applicable features that you have selected	To provide our Services To make improvements to our existing Services and create new products, services, or features
Internet or other electronic network activity information	Browsing history, search history, and information regarding your interaction with an internet website, application, or advertisement	Yes	From our systems when you use or interact with our Services From third parties	To offer or provide our Services To make improvements to our existing Services and create new products, services, or features To personalize our Services and to provide marketing and advertising, when you use our websites like Xfinity.com or ComcastBusiness.com or apps (see our Cookie Notice). Such information is not collected from our broadband network through the provision of Xfinity Internet or Xfinity Mobile
Geolocation data	Precise physical location or movements	Yes	From our systems when you use or interact with Services that collect this information, such as Xfinity Mobile or the Xfinity Mobile apps and websites	To provide our Services To make improvements to our existing Services To personalize our Services and to provide marketing and advertising, when such information is not collected from our provision of Xfinity Internet or Xfinity Mobile
Sensory data	Audio, electronic, visual, thermal, olfactory, or similar information	Yes	From our systems when you opt in to certain features of products and services that may collect information and generate inferences about physical patterns, such as Xfinity Home security features or when you use the X1 Voice Remote to deliver Services and applicable features that you have selected	To provide our Services To make improvements to our existing Services and create new products, services, or features
Inferences drawn from other personal information	Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes	Yes	From our systems through a series of computer processes	To offer or provide our Services To make improvements to our existing Services and create new products, services, or features To provide marketing and advertising To personalize our Services

Disclosures to Third Parties for a Business Purpose

We limit disclosures of Personal Information for business purposes to service providers, as described above.

Sale of Personal Information and Right to Opt Out

The CCPA requires companies to include certain disclosures including "Do Not Sell My Info" links on their websites and mobile applications. We do not sell information that identifies who you are to anyone. To opt out of the sale or sharing of non-identifying information, please visit the Xfinity Preferences Page (www.xfinity.com/privacy/manage-preference). Please

note that your right to opt out does not apply to our sharing of data with service providers, with whom we work and who are required to use the data only on our behalf.

Categories	Examples	Categories of Third Parties to Whom PI was "Sold"
Identifiers	Unique personal identifier, online identifier, internet protocol address, or other similar identifiers	Affiliates, advertising networks, data analytics providers, social networks, and audience measurement companies
Internet or other electronic network activity information	Information regarding your interaction with an internet website, application, or advertisement	Affiliates, advertising networks, data analytics providers, social networks, and audience measurement companies

Right to Know and Right to Request Deletion of Information

California residents have the right to request that we disclose what personal information we collect, use, and sell, as well as the right to request that we delete certain personal information that we have collected from you. To start this process, go to <https://www.xfinity.com/privacy/requests>. For your security and to ensure unauthorized third parties do not access your personal information, we will require you to verify your identity before we can act on your request. If you are a current customer or still have access to your Xfinity My Account, you will be required to authenticate through your Xfinity account. If you do not have an account with us, you will be required to provide an email address and mobile phone number to start the verification process. You may also be required to provide a qualified government-issued photo identification. If you are asking for access on behalf of someone else, we will require verification of your identity, as well as proof of authorization by the individual whose personal information you wish to access.

There may be information we will not return in response to your access request, such as information that would affect the privacy of others or interfere with legal requirements. Similarly, there may be reasons why we cannot comply with your deletion request, such as the need to keep your personal information to provide you service or to fulfill a legal obligation.

Right to Information Regarding Participation in Data Sharing for Financial Incentives

We may run promotions from time to time and ask you to share personal information with us in exchange for discounts. For example, we may offer a one-time discount if consumers sign up for our email marketing list. We will always give you clear notices about these types of programs when you sign up, and participation is always voluntary. If you change your mind, you will always be able to opt out, and if you don't participate, you will still be able to use our Services.

How to Submit a Request

You may submit a request to exercise your rights by:

- (1) Visiting <https://www.xfinity.com/privacy/requests>.
- (2) Calling us at 1-844-963-0138.

CHANGES TO THIS PRIVACY POLICY

We may change this Privacy Policy over time as our business needs and those of our customers change. If we make material changes to this Privacy Policy that increase our rights to use personal information that we have previously collected about you, we will notify you through written, electronic, or other means so that you can make any necessary decisions about your ongoing use of our Services.

HOW TO CONTACT US WITH QUESTIONS ABOUT THIS PRIVACY POLICY

- **Send Us a Message:** Comcast_Privacy@comcast.com

Be sure to include your name and address, your Comcast account number, and a daytime telephone number where we can reach you.

MORE INFORMATION ABOUT SOME OF THE TERMS AND PHRASES USED IN THE POLICY

Below you can find illustrative examples and more information about the terms used in the policy that have ⓘ next to them.

Personal Information: Includes any information that is linked or reasonably linkable to you or your household.

Xfinity products, services, networks and platforms: This includes the Xfinity-branded products and services and other Comcast services that link to this Privacy Policy, including: Xfinity® TV & Streaming, Xfinity Internet, xFi and Xfinity Advanced Security, Xfinity Voice, Xfinity Stream app, Xfinity Wi-Fi service, Xfinity Home, Xfinity Mobile, Xfinity Flex.

Comcast-branded products and services: This includes Comcast services such as Effectv and Comcast Business Services, which are part of Comcast Cable.

Third parties: Third parties are other companies that collect or maintain information about you and share it with us, such as credit bureaus who share information with us when you sign up for service and consent to a credit check.

Respond to your requests: In order to provide better customer service, we keep track of when you contacted us, what the issue was and what is the best way to get in contact with you.

Tailor our services: We collect data from third parties to better understand your interests and provide personalized offers.

Video selection and viewing activity: When you use the video services we directly provide, such as Xfinity TV and the Xfinity Stream App, we know what video selection you made in order to deliver it to you. When you access content from third-party applications on the X1 or Flex platform, we will only know that you accessed that application, not what you do within it.

To help us authenticate you: Some of our services can only be provided in certain geographic areas and require us to know that you are physically located at your service address in order to use them or access information.

DNS: The address book of the Internet is known as DNS, or Domain Name System. It's how people navigate the Internet. Millions of Comcast customers look up billions of addresses online every day. We delete the DNS queries generated by our Internet customers every 24 hours except in very specific cases where we need to research a security or network performance issue, protect against security threats, or comply with a valid legal request. You may decide to keep that information in your account longer when you enable certain features, such as our advanced security services that allow you to see the websites that are blocked for up to 30 days. But we've never used that data for any sort of marketing or advertising – and we have never sold it to anyone.

Network traffic activity: Where you go in the Internet is your business, not ours. We de-identify our customer's network traffic activity within 24 hours and then only use that de-identified information to study our network data to assess how the network is performing, understand trends, stay ahead of capacity demands, and build, test, and improve our products and services. We do that with only a small sample of network data that is aggregated and never identifiable to any customer.

Xfinity Mobile: We don't sell, and have never sold, your location data when you use our Xfinity Mobile service.

Mobile apps: If you are using a mobile device to access our Services, we may need to know the location of your mobile device or other device in which you have installed one of our applications for certain functionality, such as connecting you to a nearby Xfinity WiFi Hotspot. We will request your consent to collect and use precise geolocation information before we do so. You can prohibit the collection of this information through your device's settings (see "Your Choices"), but doing so may limit certain functions and features of our Services.

Demographic: Information like gender, age, and census records.

Interest: Information that indicates your interest in things like sports, travel, or cooking.

Purchase: Information from loyalty program or public records.

Facebook: If you interact with our Services on a device through which you also interact with social networks or if you interact with us through a social media function such as a plug-in (for example, a Facebook “like” button) then you may be permitting us to have on-going access to some information from your social network profile (such as your name, email address, your friend list, photo, age, gender, location, birthday, social networking ID, current city, the people/sites you follow, and so forth). If you don’t want a social network to collect the information about you as described above, or you don’t want a social network to share it with us and other third parties, please review the privacy settings and instructions of the applicable social network before you interact with our Services.

Measurement and analytics reports for us and others: We and service providers who work on our behalf may combine and use data from our business records – including account information, video activity data, and other usage data – with data from third parties to create measurement and analytics reports. These reports are de-identified or aggregated and do not contain any information that personally identifies you.

We use these reports for many of the purposes described in the Privacy Policy, such as for improving the Services, creating and delivering more personalized advertising on behalf of Comcast and other third parties, determining whether and how an advertiser’s messages are viewed, and analyzing the effectiveness of certain advertisements on the Comcast Services and other platforms and services. We also use these reports to work with academic or research groups, and for other uses that help us develop and fund improvements in services and infrastructure. We may share these reports with programmers, advertisers, or others. To learn about the choices you have with respect to our use of your information for these purposes, visit the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/manage-preference).

Opt-in or opt-out settings: For example, if we share personal information that does not personally identify you with others for their own use, we will first give you the choice to opt out of such sharing. In other instances, you may want us to share your name, physical address, or email address with another company, such as when you are signing up for a third-party service through our X1 or Flex Platform. In that instance, we will make sure you give us clear direction to do so, before we pass that information on.

Identifies you: We may share de-identified or aggregate information that in no way identifies you with third parties when those third parties commit to not re-identify that information or share it with others who may attempt to do so, including for academic and other research.

Information that personally identifies you: Personally identifiable information includes things like your name, phone number, physical address, or email address.

Another company: For example, when you are signing up for a third-party service through our X1 or Flex Platform, you may ask us to share contact information to help you register or log on. Or if you were interested in a product you saw advertised on television and wanted to share your contact information so that the product provider could send you more information, we might present that option to you.

Vary: For example, the CCPA puts name and social security number in the same category. We may use your name to send you marketing materials for our products, but we will not use your Social Security Number for marketing or advertising.

IMPORTANT INFORMATION FOR XFINITY TV CUSTOMERS

SERVICE PROBLEMS

You will find helpful information for troubleshooting TV picture or signal quality issues at www.xfinity.com/support. If the problem does not clear up, please feel free to chat with us at www.xfinity.com/support/contact-us or call us at 1-800-XFINITY, and a customer service representative will attempt to address that issue. We will try to resolve any complaints you have concerning the quality of our signals promptly and efficiently. We will respond to your report of a service interruption no later than 24 hours after you notify us, except in extraordinary circumstances or where conditions are beyond our control. We will respond to your report of other service problems no later than the next business day after you notify us. We may need access to your home in order to correct a service related issue. If a service call is required it will be scheduled at a time convenient to you. If you are dissatisfied with our resolution of your service problem, you may contact your local franchising authority to discuss the problem with your service. If your local franchise authority information is not listed on your bill, please call us at 1-800-XFINITY for the name and address of your local franchising authority.

SERVICE OR BILLING COMPLAINTS

Information regarding your Xfinity services and billing is available through My Account at www.xfinity.com. You also may download the Xfinity My Account app to your smartphone or other device for quick access to up to date information on your account. If you have a complaint regarding your Xfinity TV service or your bill, you will find information on contacting us through chat or by phone at <https://www.xfinity.com/support/contact-us>. Also, you can visit us at one of our Xfinity store locations. Visit <https://www.xfinity.com/support/service-center-locations/> to find the Xfinity store closest to you. If you wish to put your comments in writing, your letter should be addressed to us at the local address listed on the How To Reach Us insert. We will try to resolve your complaint promptly. If you are dissatisfied with our resolution of your complaint, or we are unable to resolve your complaint, you may contact your local franchising authority to discuss your complaint. If your local franchise authority information is not listed on your bill, please call us at 1-800-XFINITY for the name and address of your local franchising authority.

If you have a complaint regarding closed captioning please email us at accessibility@comcast.com or call us at 1-855-270-0379.

MOVING

Please visit <https://www.xfinity.com/moving> before you move. This is the best way for us to arrange for your service to be disconnected and to schedule an installation at your new home, if your new home is in our service area.

EQUIPMENT COMPATIBILITY

Xfinity TV service is encrypted and requires a TV Box, TV Adapter, CableCARD or other navigation device that is compatible with our system for each television you wish to use with our service. You may not be able to use special features or functions of your television, VCR or DVD player/recorder with Xfinity TV service. Some of these problems may be resolved by the use of signal splitters, and/or other supplemental equipment that can be purchased from us or at electronic stores. Please call us if you would like to discuss the type of special equipment needed to resolve individual compatibility problems or if you have any questions regarding other equipment compatibility issues.

If you have a TiVo digital cable-ready DVR, you can access switched digital video services by obtaining a "tuning adapter" device. If you have a TiVo DVR or other digital cable-ready devices, you will need a TV Box, TV Adapter, or CableCARD from us to access switched digital video and other two-way cable services. Upon your request, we will provide you with the technical parameters necessary for a navigation device rented or acquired from retail outlets to operate with our system. Because of the need to protect our Xfinity TV service, we will not authorize the use of a navigation device that does not conform to all required signal security specifications. For information regarding other navigation devices, please go to <https://www.xfinity.com/support>.

REMOTE CONTROL UNITS

If you rent a TV Box or TV Adapter from us we will provide a compatible remote control. Also, you may purchase compatible remotes at local electronic stores or other retail outlets. A representative list of compatible remote control models currently available from local retailers includes: Philips PHL PMDVR8, RCA RCR612, and Sony RM-V202. A list of additional compatible remotes may be obtained from your local Xfinity store. Although these remote control units are compatible with the TV Box or TV Adapter that we currently offer, these remotes may not be functional if we change the type of TV Box or TV Adapter we rent. If you have any questions regarding whether a particular remote control unit would be compatible with our equipment, please contact us.

SERVICE CHANGES AND INSTALLATION

Standard installations are generally completed within 7 business days. If you change the services you receive, you may be subject to an installation or change of service charge. You may obtain additional information about our current services, fees and prices online at www.xfinity.com or by calling us at 1-800-XFINITY.

UPCOMING PROGRAMMER CONTRACT EXPIRATIONS

Information on programmer contract expirations, which could affect our carriage of the programmer's channels, can be found at <https://my.xfinity.com/contractrenewals/> or by calling 866-216-8634.

OTHER INFORMATION

For those of our customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services herein may not apply. Please call us at 1-800-XFINITY to talk to one of our customer service representatives for further information.



Form 100

Exhibit C

Channel Line-up

Please see the following page(s).

Maynard, MA

Acton, Ashburnham, Ashby, Ayer, Bedford, Bolton, Boxborough, Carlisle, Clinton, Concord, Devens, Framingham, Hanscom Air Force Base, Hudson, Lancaster, Lexington, Lincoln, Littleton, Shirley, Southborough, Sterling, Stow, Sudbury, Townsend & Westford, MA

LIMITED BASIC

2 WGBH (PBS)
 3 HSN
 4 WBZ (CBS)
 5 WCVB (ABC)
 6 NECN
 7 WHDH
 8,1070 Public Access
 9,1090 Educational Access
 10 WBTS (NBC)
 11 WSBE (PBS)
 12 WLVI (CW)
 13 WFXT (FOX)
 14 WSBK (MyTV)
 15 WBPX (ION)
 16 WGBX (PBS)
 17,3487 WUTF (UMAS)
 18,1050 WWJE (IND)
 19,3484 WNEU (TEL)
 20 WMFP (IND)
 21,3488 WUTF (UNV)
 23,1657 Daystar
 44 C-SPAN
 48 Jewelry TV
 56,238 EWTN
 58,1058 WDPX CourtTV
 81 WWDP (IND)
 82 QVC
 86 QVC2¹
 87 QVC3¹
 89,861,1052 ShopHQ
 94,3217 RTPi (Portuguese)
 98,1003 CKSH
 99,1084 Government Access
 183,1032,1067 Jewelry TV HD²
 229 TBN
 245-246 Leased Access
 268,1669 CatholicTV
 283,1099 Leased Access
 501-550 Music Choice
 724,986,1195,3315 WUTF LATV
 787,1037 QVC2 HD²
 791,812,1034 QVC HD
 801,1044 WGBX HD (PBS)
 802,1002 WGBH HD (PBS)
 803,1068 WBPX HD (ION)
 804,1004 WBZ HD (CBS)
 805,1005 WCVB HD (ABC)
 806,1025 WFXT HD (FOX)
 807,1007 WHDH HD
 808,1056 WLVI HD (CW)
 809,1009 WMUR HD (ABC)
 810,1010 WBTS HD (NBC)
 813,1062 WMFP HD (IND)
 814,1038 WSBK HD (MyTV)
 815,1060,3304 WNEU HD (TEL)
 816,1066,3310 WUNI HD (UMAS)

817,1027,3307 WUTF HD (UNV)
 818,1046 WWDP HD (IND)
 819,1036 WSBE HD (PBS)
 840,1127 NECN HD
 904,1053 QVC3 HD²
 906,1015 HSN HD
 930,1165 WBZ Start TV
 931,1166 WBZ Dabl
 934,1172 WBTS-LX
 935,1171 WBTS-CoziTV
 936,1174 WHDH ThisTV
 939,1177 WLVI Buzzr
 942,1180 WCVB MeTV
 945,1183 WMUR MeTV
 948,1186 WFXT (Mystery TV)
 949,1187 WFXT Laff TV
 956,1146 WGBH World (PBS)
 958,1147 WGBX Kids (PBS)
 959,1148 WGBX Create (PBS)
 965,1150 WSBE Learn (PBS)
 983,1192,3320 WNEU TeleXitos
 1096-1097 Leased Access
 1128 C-SPAN HD²
 1550-1599 Music Choice
 1661 TBN HD²
 1668 EWTN HD²

KIDS & FAMILY

(INCLUDED IN EXPANDED BASIC, STANDARD+, SELECT+, SIGNATURE+ AND SUPER+ DOUBLE PLAY PACKAGES; STANDARD+ MORE, SELECT+ MORE, SIGNATURE+ MORE AND SUPER+ MORE TRIPLE PLAY PACKAGES)
 24 Disney Channel
 25 Nickelodeon
 26 Freeform
 28 MTV
 38 TLC
 83,234 INSP
 208 Hallmark Channel
 210 National Geographic Channel
 218 Universal Kids
 235 UP
 821,1473 National Geographic HD
 824,1715 Disney Channel HD
 825,1728 Nickelodeon HD
 826,1742 Freeform HD
 827,1606 MTV HD
 867,1450 TLC HD
 907,1458 Hallmark Channel HD
 908,1457 UP HD

927,1707 Universal Kids HD
 1655 INSP HD²

ENTERTAINMENT

(INCLUDED IN EXPANDED BASIC, STANDARD+, SELECT+, SIGNATURE+ AND SUPER+ DOUBLE PLAY PACKAGES; STANDARD+ MORE, SELECT+ MORE, SIGNATURE+ MORE AND SUPER+ MORE TRIPLE PLAY PACKAGES)
 27 Travel Channel
 29 VH1
 30 FX
 31 TBS
 32 HGTV
 33 TNT
 34 E!
 35 USA Network
 36 Lifetime
 37 A&E
 39 Discovery
 40,186 truTV
 54 Food Network
 57 Bravo
 59 AMC
 61 Comedy Central
 62 Syfy
 63 Animal Planet
 64 TV Land
 67 BET
 71 HISTORY
 88,1049 HSN2
 124 NewsNation
 180 Cleo
 199 Hallmark Movies & Mysteries
 214 TV One
 215 WE tv
 216 Oxygen
 226 OWN (Oprah Winfrey Network)
 241 BBC America
 252 Investigation Discovery
 256 FXX
 267 GSN
 270 LMN
 784,1488 Travel Channel HD
 788,1456 LMN HD
 790,1459 Hallmark Movies & Mysteries HD
 794,1463 Bravo HD
 799,1428 WE tv HD
 823,1449 Discovery HD
 828,1612 MTV Live HD
 829,1607 VH1 HD
 830,1409 FX HD
 831,1434 TBS HD
 832,1492 HGTV HD

833,1404 TNT HD
 834,1466 E! HD
 835,1403 USA Network HD
 836,1455 Lifetime HD
 837,1402 A&E HD
 854,1484 Food Network HD
 857,1464 OWN HD (Oprah Winfrey Network)
 858,1435 Comedy Central HD
 859,1405 AMC HD
 862,1411 Syfy HD
 863,1471 Animal Planet HD
 872,1478 HISTORY HD
 902,1430 truTV HD
 905,1625 BET HD
 909,1444 Investigation Discovery HD
 912,1626 TV One HD
 920,1418 BBC America HD
 921,1465 Oxygen HD
 924,1410 FXX HD
 1420 NewsNation HD²
 1425 GSN HD²
 1426 TV Land HD²
 1437 Comedy.TV HD²
 1446 Justice Central.TV HD²
 1483 Recipe.TV HD²
 1624 Cleo HD²
 1627 ASPIRE HD²
 1637 Revolt HD²

SPORTS & NEWS

(INCLUDED IN EXPANDED BASIC, STANDARD+, SELECT+, SIGNATURE+ AND SUPER+ DOUBLE PLAY PACKAGES; STANDARD+ MORE, SELECT+ MORE, SIGNATURE+ MORE AND SUPER+ MORE TRIPLE PLAY PACKAGES)
 41 FOX News Channel
 42 CNN
 43 HLN
 45 Bloomberg TV
 46 CNBC
 47 The Weather Channel
 49 ESPN
 50 ESPN2
 51 NESN
 52 NBC Sports Boston
 53,251 MSNBC
 65 NBC Sports Network
 69 Golf Channel
 84 NESN+
 85,1256 NBC Sports Boston Overflow
 247 C-SPAN2
 249 C-SPAN3
 250 FOX Sports 1
 266 Tennis Channel
 284 FOX Business Network

789,1123 FOX Business Network HD
 795,1121 CNBC HD
 838,1224 Tennis Channel HD
 839,1243 MotorTrend Network
 841,1110 FOX News Channel HD
 842,1111 CNN HD
 843,1112 HLN HD
 844,1122 Bloomberg TV HD
 847,1102 The Weather Channel HD
 848,1223 Golf Channel HD
 849,1205 ESPN HD
 850,1206 ESPN2 HD
 851,1250 NESN HD
 852,1251 NBC Sports Boston HD
 865,1207 NBC Sports Network HD
 894,1255 NESN+ HD
 901,1113 MSNBC HD
 925,1208 FOX Sports 1 HD
 1115 Newsmax TV HD²
 1116 Black News Channel HD²
 1129 C-SPAN2 HD²
 1130 C-SPAN3 HD²
 1684 Jewish Broadcasting Service HD²

EXPANDED BASIC

(INCLUDED IN STANDARD+, SELECT+, SIGNATURE+ AND SUPER+ DOUBLE PLAY PACKAGES; STANDARD+ MORE, SELECT+ MORE, SIGNATURE+ MORE AND SUPER+ MORE TRIPLE PLAY PACKAGES. EXTRA INCLUDES EXPANDED BASIC AND LIMITED BASIC)
 24 Disney Channel
 25 Nickelodeon
 26 Freeform
 27 Travel Channel
 28 MTV
 29 VH1
 30 FX
 31 TBS
 32 HGTV
 33 TNT
 34 E!
 35 USA Network
 36 Lifetime
 37 A&E
 38 TLC
 39 Discovery
 40,186 truTV
 41 FOX News Channel
 42 CNN
 43 HLN

45 Bloomberg TV
46 CNBC
47 The Weather Channel
49 ESPN
50 ESPN2
51 NESN
52 NBC Sports Boston
53,251 MSNBC
54 Food Network
57 Bravo
59 AMC
61 Comedy Central
62 Syfy
63 Animal Planet
64 TV Land
65 NBC Sports Network
67 BET
69 Golf Channel
71 HISTORY
83,234 INSP
84 NESN+
85,1256 NBC Sports
Boston Overflow
88,1049 HSN2
124 NewsNation
180 Cleo
199 Hallmark Movies &
Mysteries
208 Hallmark Channel
210 National Geographic
Channel
214 TV One
215 WE tv
216 Oxygen
218 Universal Kids
226 OWN (Oprah Winfrey
Network)
235 UP
241 BBC America
247 C-SPAN2
249 C-SPAN3
250 FOX Sports 1
252 Investigation
Discovery
256 FXX
266 Tennis Channel
267 GSN
270 LMN
284 FOX Business Network
784,1488 Travel
Channel HD
788,1456 LMN HD
789,1123 FOX Business
Network HD
790,1459 Hallmark Movies
& Mysteries HD
794,1463 Bravo HD
795,1121 CNBC HD
799,1428 WE tv HD
821,1473 National
Geographic HD
823,1449 Discovery HD
824,1715 Disney
Channel HD
825,1728 Nickelodeon HD
826,1742 Freeform HD
827,1606 MTV HD
828,1612 MTV Live HD
829,1607 VH1 HD
830,1409 FX HD

831,1434 TBS HD
832,1492 HGTV HD
833,1404 TNT HD
834,1466 E! HD
835,1403 USA Network HD
836,1455 Lifetime HD
837,1402 A&E HD
838,1224 Tennis
Channel HD
839,1243 MotorTrend
Network
841,1110 FOX News
Channel HD
842,1111 CNN HD
843,1112 HLN HD
844,1122 Bloomberg TV HD
847,1102 The Weather
Channel HD
848,1223 Golf Channel HD
849,1205 ESPN HD
850,1206 ESPN2 HD
851,1250 NESN HD
852,1251 NBC Sports
Boston HD
854,1484 Food Network HD
857,1464 OWN HD (Oprah
Winfrey Network)
858,1435 Comedy
Central HD
859,1405 AMC HD
862,1411 Syfy HD
863,1471 Animal Planet HD
865,1207 NBC Sports
Network HD
867,1450 TLC HD
872,1478 HISTORY HD
894,1255 NESN+ HD
901,1113 MSNBC HD
902,1430 truTV HD
905,1625 BET HD
907,1458 Hallmark
Channel HD
908,1457 UP HD
909,1444 Investigation
Discovery HD
912,1626 TV One HD
920,1418 BBC America HD
921,1465 Oxygen HD
924,1410 FXX HD
925,1208 FOX Sports 1 HD
927,1707 Universal
Kids HD
1115 Newsmax TV HD²
1116 Black News
Channel HD²
1129 C-SPAN2 HD²
1130 C-SPAN3 HD²
1420 NewsNation HD²
1425 GSN HD²
1426 TV Land HD²
1437 Comedy.TV HD²
1446 Justice
Central.TV HD²
1483 Recipe.TV HD²
1624 Cleo HD²
1627 ASPIRE HD²
1637 Revolt HD²
1655 INSP HD²
1684 Jewish Broadcasting
Service HD²

DIGITAL PREFERRED
(INCLUDED IN SELECT+,
SIGNATURE+ AND SUPER+
DOUBLE PLAY PACKAGES;
SELECT+ MORE, SIGNATURE+
MORE AND SUPER+ MORE
TRIPLE PLAY PACKAGES)
27 Travel Channel
55 Paramount Network
60 Cartoon Network
64 TV Land
125,1114 Newsy Live
137 SEC Network
138 SEC Network Overflow
176 Ovation
181 AFRO
182 POP
190 BBC World News
191,1709 BabyFirst
Americas
193 Smithsonian Channel
196,1685 Jewish Life
Television (JLTV)
197 ScreenPix Action
198 ReelzChannel
201 SundanceTV East
202,366,1771 FLIX East
205 ScreenPix
206,1789 ScreenPix
Westerns
209 ScreenPix Voices
211 Hallmark Drama¹
212 IFC
220,1727 Nicktoons²
221 Discovery Family
Channel
222 Disney XD
223 Nick Jr.
224 TeenNick
227 Science
228 Nick 2
230 Discovery Life
232 Nat Geo WILD
233 Destination America
236,1682 The Impact
Network
239 Cooking Channel
240 DIY Network
242 VICE
243 fyi
244 Disney Junior
248 ESPNews
253,1480 American Heroes
Channel
254 FOX Sports 2
255,1236 Outdoor Channel
257,599 NBA TV
259 NHL Network
260,1246 TVG
261 CBS Sports Network
265 NFL Network
267 GSN
269 MLB Network
272,1615 Nick Music
273 MTV2
274 BET Her
275,1630 BET Soul
276,1619 CMT Music
277,1614 MTV Classic
278 FX Movie Channel

279,1620 Great American
Country (GAC)
280,1633 BET Jams
281,1439 Logo
286 ESPN
666,3378 HITN
686,1238 PURSUIT
705,3486 NBC Universo
710,3485 TUDN
711,3380 MTV TR3s
719,3483 Galavision
783,1613 AXS TV
784,1488 Travel
Channel HD
792,1716 Disney XD HD
796,1210 ESPNews HD
797,1486 fyi HD
798,1438 IFC HD
822,1217 NHL Network HD
846,1222 Olympic
Channel HD
853,1215 NFL Network HD
855,1412 Paramount
Network HD
856,1303 CBS Sports
Network HD
860,1734 Cartoon
Network HD
866,1451 Science HD
900,1301 ESPNU HD
910,1436 VICE HD
911,1487 Destination
America HD
913,1218 NBA TV HD
914,1219 MLB Network HD
915,1462 Ovation HD
922,1472 Nat Geo WILD HD
923,1209 FOX Sports 2 HD
928,1321 SEC Network HD
1117 BBC WN HD²
1118 i24 News HD²
1228,3360 Zona Futbol HD²
1229,3359 TUDN HD²
1232,3387 NBC Universo HD²
1322 SEC Network
Overflow HD²
1425 GSN HD
1426 TV Land HD
1427 POP HD²
1429 ReelzChannel HD²
1440 SundanceTV HD East²
1460 Hallmark Drama HD²
1477 Smithsonian
Channel HD²
1485 Cooking Channel HD²
1493 DIY Network HD²
1495 Z Living HD²
1497 Discovery Life HD²
1623 AFRO HD²
1627 ASPIRE HD
1628 BET Her HD²
1629 The Africa Channel²
1637 Revolt HD
1639 MTV2 HD²
1701 Disney JR. HD²
1702 Nick Jr. HD²
1714 Discovery Family
Channel HD²
1729 NICK 2 HD²
1740 TeenNick HD²

1766 FX Movie Channel HD²
1786 ScreenPix HD²
1787 ScreenPix Action HD²
1788 ScreenPix Voices HD²
3375 Galavision HD²
3491 Zona Futbol¹

DEPORTES

678,3355 Latin American
Sports
705,3486 NBC Universo
708,3482 FOX Deportes
710,3485 TUDN
720,1231,3351,3481 ESPN
Deportes
1228,3360 Zona Futbol HD²
1229,3359 TUDN HD²
1230,3353 FOX Deportes HD²
1232,3387 NBC Universo HD²
3491 Zona Futbol¹

XFINITY TV LATINO

641,3347 TBN Enlace
642,3418 Telefe
643,3419 TeleFormula
644,3383 Pasiones
645,3422 TV Chile
646,3412 Nuestra Tele
647,3388 Video Rola
648,3373 FOX Life
649,3425 TVE
Internacional
650,3424 TV Venezuela
651,3385 Kanal Drama
657,3415 SUR Peru
658,3340 Vme Kids
659,3416 SUR TV
660,3382 Once Mexico
661,3410 Multimedios
662,3409 Mexicana
664,3384 RC Novelas
666,3378 HITN
667,3445 Cinema Dinamita
668,3345 EWTN en Espanol
669,3344 ESNE
670,3407 Ecuavisa
673,3404 Caracol TV
675,3443 Sony Cine
678,3355 Latin American
Sports
704,3414 Supercanal
705,3486 NBC Universo
706,3371 Discovery en
Espanol
707,3441 Cinelatino
708,3482 FOX Deportes
709,3396 CNN en Espanol
710,3485 TUDN
711,3380 MTV TR3s
712,3447 ViendoMovies
713,3442 Cine Mexicano
716,3377 HISTORY en
Espanol
717,3428 WAPA America
718,3420 Telemicro
Internacional
719,3483 Galavision
720,1231,3351,3481 ESPN
Deportes

722,3331 BabyFirst Americas - Spanish
723,3405 Centroamerica TV
725,3335 Discovery Familia
727,3490 UniMás Alt
728,3489 Univision Alt
757,3423 TV Dominicana
1228,3360 Zona Futbol HD²
1229,3359 TUDN HD²
1230,3353 FOX Deportes HD²
1232,3387 NBC Universo HD²
3308 UniMás Alt HD²
3311 Univision Alt HD²
3375 Galavision HD²
3491 Zona Futbol¹

MORE SPORTS & ENTERTAINMENT PACKAGE

(INCLUDED IN SUPER+ MORE TRIPLE PLAY PACKAGE)

126,1445 Crime & Investigation
127,1479 Military History Channel
136 Sportsman Channel
194 Pac-12 Network
213 TCM
248 ESPNNews
255,1236 Outdoor Channel
257,599 NBA TV
259 NHL Network
260,1246 TVG
261 CBS Sports Network
265 NFL Network
269 MLB Network
282 CMT
285 BTN
286 ESPNU
287 NFL RedZone
796,1210 ESPNNews HD
822,1217 NHL Network HD
853,1215 NFL Network HD
856,1303 CBS Sports Network HD
864,1608 CMT HD
882,1313 BTN HD
899,1216 NFL RedZone HD
900,1301 ESPNU HD
903,1755 TCM HD
913,1218 NBA TV HD
914,1219 MLB Network HD
1237 Sportsman Channel HD²
1329 Pac-12 Network HD²

PREMIUM CHANNELS

(EPIX CHANNEL INCLUDED WITH SIGNATURE+ DOUBLE PLAY PACKAGE AND SIGNATURE+ MORE TRIPLE PLAY PACKAGE; HBO MAX, SHOWTIME, EPIX AND THE MOVIE CHANNEL INCLUDED WITH SUPER+ DOUBLE PLAY PACKAGE; HBO MAX, SHOWTIME, EPIX, HITZ AND THE MOVIE CHANNEL AND SUPER+ MORE TRIPLE PLAY PACKAGE)

192,1777 STARZ ENCORE Black East
202,366,1771 FLIX East
203,1775 STARZ ENCORE Action East

207,1784 STARZ ENCORE Westerns East
301 HBO East
302 HBO2 East
303,1806 HBO Signature East
304,1808 HBO Family East
305,1810 HBO Comedy East
306 HBO Zone East
307 HBO Latino East
321 STARZ East
322,881 Epix East
323,885,1790,1871 Epix HD (East)
324 Epix 2
325 Epix Hits
326 STARZ ENCORE East
328 Epix Drive-In
341 CINEMAX East
361 Showtime East
362 Showtime 2 East
363,1846 Showtime Showcase East
364 Showtime Extreme East
365,1844 Showtime BET East
381 The Movie Channel East
382 The Movie Channel Xtra East
451,1886 Playboy
773,1814,3455 HBO Latino HD East
775,1812 HBO Zone HD East
785,1773 STARZ ENCORE East HD
868,1820 CINEMAX HD East
870,1802 HBO HD East
871,1804 HBO2 HD East
874,1406,1816 AMC+ HD²
875,1868 STARZ East HD
877,1840 Showtime HD East
878,1842 Showtime 2 HD East
880,1848 Showtime Extreme HD
883,1860 The Movie Channel HD East
884,1862 The Movie Channel Xtra East HD
1822 MoreMAX East
1824 ActionMAX East
1826 ThrillerMax East
1828 MovieMax
1830 5StarMAX
1832 OuterMAX
1873 Epix 2 HD²
1874 Epix Hits HD²
1875 Epix Drive-In HD²

INTERNATIONAL SELECTIONS³

3101 Willow Plus HD
3102 TV Asia HD
3103 ZeeTV HD
3106 SET HD
3108 ABP News
3109 NDTV 24X7
3135 CCTV4
3137 Phoenix Info News

3138 CTI Zhong Tian Channel
3139 Phoenix NA
3150 TVB Jade
3180 TV JAPAN HD
3185 Saigon Broadcasting Television Network
3194 The Filipino Channel HD
3195 GMA Pinoy TV
3196 GMA Life TV
3210 SporTV
3211 Band Internacional HD
3212 RecordTV Europa HD
3213 TV Globo HD
3216 SIC International
3225 RTVI (Russian)
3226 RTN (Russian)
3227 Russian Kino
3228 NTV America
3229 Channel One Russia
3230 Impact TV
3232 RTR PLAN
3233 ROSSIYA
3234 CTC
3245 ART Network
3250 The Israeli Network
3260 DW Deutsche +
3265 TV5 Monde HD
3275 Antenna TV
3280 RAI International HD
3281 Mediaset Italia
3285 Willow Plus
3286 TV Asia
3287 ZeeTV
3289 SET
3290 TV JAPAN
3291 Band Internacional
3292 RecordTV
3293 TV Globo
3294 TV5 Monde
3295 RAI International
3296 The Filipino Channel

PAY-PER-VIEW

399,800,1201 in DEMAND PPV HD
401 in DEMAND PPV
402 in DEMAND PPV 7
435,1888 Penthouse Block
452,1893 Juicy
453,1887 Vivid TV
457,1894 TEN
458,1891 XTSY
459,1890 Hustler TV
913,1218 NBA TV HD
3001 MLB EI - Arizona Diamondbacks
3002 MLB EI - Atlanta Braves
3003 MLB EI - Baltimore Orioles
3004 MLB EI - Boston Red Sox
3005 MLB EI - Chicag Cubs
3006 MLB EI - Chicago White Sox
3007 MLB EI - Cincinnati Reds

3008 MLB EI - Cleveland Indians
3009 MLB EI - Colorado Rockies
3010 MLB EI - Detroit Tigers
3011 MLB EI - Houston Astros
3012 MLB EI - Kansas City Royals
3013 MLB EI - Los Angeles Angels
3014 MLB EI - Los Angeles Dodgers
3015 MLB EI - Miami Marlins
3016 MLB EI - Milwaukee Brewers
3017 MLB EI - Minnesota Twins
3018 MLB EI - New York Mets
3019 MLB EI - New York Yankees
3020 MLB EI - Oakland Athletics
3021 MLB EI - Philadelphia Phillies
3022 MLB EI - Pittsburgh Pirates
3023 MLB EI - San Diego Padres
3024 MLB EI - San Francisco Giants
3025 MLB EI - Seattle Mariners
3026 MLB EI - St. Louis Cardinals
3027 MLB EI - Tampa Bay Rays
3028 MLB EI - Texas Rangers
3029 MLB EI - Toronto Blue Jays
3030 MLB EI - Washington Nationals
3034 NBA LP - Atlanta Hawks
3035 NBA LP - Boston Celtics
3036 NBA LP - Brooklyn Nets
3037 NBA LP - Charlotte Hornets
3038 NBA LP - Chicago Bulls
3039 NBA LP - Cleveland Cavaliers
3040 NBA LP - Dallas Mavericks
3041 NBA LP - Denver Nuggets
3042 NBA LP - Detroit Pistons
3043 NBA LP - Golden State Warriors
3044 NBA LP - Houston Rockets
3045 NBA LP - Indiana Pacers
3046 NBA LP - Los Angeles Clippers
3047 NBA LP - Los Angeles Lakers
3048 NBA LP - Memphis Grizzlies
3049 NBA LP - Miami Heat
3050 NBA LP - Milwaukee Bucks
3051 NBA LP - Minnesota Timberwolves
3052 NBA LP - New Orleans Pelicans
3053 NBA LP - New York Knicks
3054 NBA LP - Oklahoma City Thunder
3055 NBA LP - Orlando Magic
3056 NBA LP - Philadelphia 76Ers
3057 NBA LP - Phoenix Suns
3058 NBA LP - Portland Trailblazers
3059 NBA LP - Sacramento Kings
3060 NBA LP - San Antonio Spurs
3061 NBA LP - Toronto Raptors
3062 NBA LP - Utah Jazz
3063 NBA LP - Washington Wizards
3067 NHL CI - Anaheim Ducks
3068 NHL CI - Arizona Coyotes
3069 NHL CI - Boston Bruins
3070 NHL CI - Buffalo Sabres
3071 NHL CI - Calgary Flames
3072 NHL CI - Carolina Hurricanes
3073 NHL CI - Chicago Blackhawks
3074 NHL CI - Colorado Avalanche
3075 NHL CI - Columbus Blue Jackets
3076 NHL CI - Dallas Stars
3077 NHL CI - Detroit Red Wings
3078 NHL CI - Edmonton Oilers
3079 NHL CI - Florida Panthers
3080 NHL CI - Los Angeles Kings
3081 NHL CI - Minnesota Wild
3082 NHL CI - Montreal Canadiens
3083 NHL CI - Nashville Predators
3084 NHL CI - New Jersey Devils

3085 NHL Cl - New York Islanders	713,3442 Cine Mexicano
3086 NHL Cl - New York Rangers	716,3377 HISTORY en Espanol
3087 NHL Cl - Ottawa Senators	719,3483 Galavision
3088 NHL Cl - Philadelphia Flyers	722,3331 BabyFirst Americas - Spanish
3089 NHL Cl - Pittsburgh Penguins	725,3335 Discovery Familia
3090 NHL Cl - San Jose Sharks	3375 Galavision HD ²
3091 NHL Cl - Seattle Kraken	
3092 NHL Cl - St. Louis Blues	
3093 NHL Cl - Tampa Bay Lightning	
3094 NHL Cl - Toronto Maple Leafs	
3095 NHL Cl - Vancouver Canucks	
3096 NHL Cl - Vegas Golden Knights	
3097 NHL Cl - Washington Capitals	
3098 NHL Cl - Winnipeg Jets	

ON DEMAND

1,1000,1882,1897 Xfinity Presents
 184,640,1883,1896 Xfinity Latino Presenta
 342,1817,1880,1899 Hitz
 343,1818,1881,1898 Hitz 2
 344,1819 Hitz 3
 434,1885 Adult On Demand
 460,1884,1895,3349 PARENTAL
 888,1622 Xfinity Black Experience
 1100,1125,1242 Searchlight On Demand
 1751 Free Movies On Demand
 1801 HBO On Demand
 1867 STARZ On Demand
 3300,3370,3400 Xfinity Latino Presenta
 3440,3450,3480 PARENTAL

XFINITY INSTANT TV LATINO

644,3383 Pasiones
 658,3340 Vme Kids
 667,3445 Cinema Dinamita
 675,3443 Sony Cine
 706,3371 Discovery en Espanol
 707,3441 Cinelatino
 709,3396 CNN en Espanol
 712,3447 ViendoMovies

¹Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service.

²Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service. Requires HD Technology Fee.

³Requires designated Xfinity TV service, X1 TV Box or compatible customer owned device and Xfinity Internet Service.

A subscription to Limited Basic is required to receive video services unless otherwise indicated. TV Box, TV Adapter, CableCARD or compatible customer owned device is required to receive video services. Except for Limited Basic only customers, HD programming requires subscription to HD Technology Fee and HD compatible equipment. Channel lineup subject to change. Additional restrictions may apply. See Services & Pricing card for additional information. © 2021 Comcast. All rights reserved.

87731000: 2780;2790;2800;2830;3590;3600;3610;3620;3630;3670;3680;3690;3810;3820;3830;3840;3850;3860;3870;3880;3900;3910;3920;3950;4000;4010;4020;4030;4040

For more information visit [xfinity.com/support/local-channel-lineup](https://www.xfinity.com/support/local-channel-lineup).

Form 100

Exhibit D

Price Card

Please see the following page(s).

Carlisle, MA

Concord, MA

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Xfinity Home Security add ³¹	\$30.00
with Xfinity Home Security Plus add ³²	\$40.00

TRIPLE PLAY PACKAGES⁴⁸

Standard+ More

Includes Limited Basic, Expanded Basic and HD programming for primary outlet, 20 Hour DVR Service, Performance Pro Internet and Unlimited Voice	\$130.99
SurePrice⁴⁰	\$124.99
- with Gigabit Pro Internet upgrade add ⁴¹	\$235.00
- with Xfinity Mobile save	\$-10.00
- with DVR Service upgrade add	\$10.00
- with Premium DVR Service upgrade add	\$20.00
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gigabit Internet upgrade add	\$30.00

Select+ More

Includes Limited Basic, Expanded Basic, Digital Preferred Tier and HD programming for primary outlet, DVR Service, Extreme Pro Internet and Unlimited Voice	\$159.99
SurePrice⁴⁰	\$134.99
- with Gigabit Pro Internet upgrade add ⁴¹	\$235.00
- with Xfinity Mobile save	\$-10.00
- with Premium DVR Service upgrade add	\$10.00
- with Gigabit Internet upgrade add	\$30.00

Signature+ More

Includes Limited Basic, Expanded Basic, Digital Preferred Tier, Epix, and HD programming for primary outlet, Premium DVR Service, Gigabit Internet, Unlimited Voice and Netflix Standard HD Plan	\$189.99
SurePrice⁴⁰	\$164.99
- with Gigabit Pro Internet upgrade add ⁴¹	\$235.00
- with Xfinity Mobile save	\$-10.00
- with Netflix Premium UHD Plan upgrade add	\$4.00

Super+ More

Includes Limited Basic, Expanded Basic, Digital Preferred Tier, Epix, HBO Max, Showtime, TMC, More Sports & Entertainment Package and HD programming for primary outlet, Premium DVR Service, Gigabit Internet, Unlimited Voice and Netflix Standard HD Plan	\$199.99
SurePrice⁴⁰	\$184.99
- with Gigabit Pro Internet upgrade add ⁴¹	\$235.00
- with Xfinity Mobile save	\$-10.00
- with Netflix Premium UHD Plan upgrade add	\$4.00

DOUBLE PLAY PACKAGES³⁹

Choice Double Play⁴²

Includes Choice Limited TV and Performance Internet	\$89.99
- with DVR Service upgrade add	\$10.00
- with Premium DVR Service upgrade add	\$20.00
- with Performance Pro Internet upgrade add	\$15.00
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gigabit Internet upgrade add	\$30.00
- with Gigabit Pro Internet upgrade add ⁴¹	\$235.00

Standard+

Includes Limited Basic, Expanded Basic and HD programming for primary outlet, 20 Hour DVR Service, and Performance Pro Internet	\$110.99
- with DVR Service upgrade add	\$10.00
- with Premium DVR Service upgrade add	\$20.00
- with Blast! Internet upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gigabit Internet upgrade add	\$30.00
- with Gigabit Pro Internet upgrade add ⁴¹	\$235.00

Select+

Includes Limited Basic, Expanded Basic, Digital Preferred Tier and HD programming for primary outlet, 20 Hour DVR Service, and Blast! Internet	\$139.99
- with DVR Service upgrade add	\$10.00
- with Premium DVR Service upgrade add	\$20.00
- with Extreme Pro Internet upgrade add	\$25.00
- with Gigabit Internet upgrade add	\$30.00
- with Gigabit Pro Internet upgrade add ⁴¹	\$235.00

Signature+

Includes Limited Basic, Expanded Basic, Digital Preferred Tier, Epix, and HD programming for primary outlet, DVR Service, Extreme Pro Internet, and Netflix Standard HD Plan	\$169.99
- with Premium DVR Service upgrade add	\$10.00
- with Netflix Premium UHD Plan upgrade add	\$4.00
- with Gigabit Internet upgrade add	\$30.00
- with Gigabit Pro Internet upgrade add ⁴¹	\$235.00

Super+

Includes Limited Basic, Expanded Basic, Digital Preferred Tier, Epix, HBO Max, Showtime, TMC and HD programming for primary outlet, DVR Service, Extreme Pro Internet, and Netflix Standard HD Plan	\$189.99
- with Premium DVR Service upgrade add	\$10.00
- with Netflix Premium UHD Plan upgrade add	\$4.00
- with Gigabit Internet upgrade add	\$30.00
- with Gigabit Pro Internet upgrade add ⁴¹	\$235.00

XFINITY TV¹

BASIC SERVICES

Limited Basic⁷	\$13.00
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Broadcast TV Fee²³	\$19.45
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Franchise Costs³⁰

Carlisle	\$0.84
Concord	\$0.75

Expanded Basic³ Includes Kids & Family, Entertainment and Sports & News	\$53.25
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XFINITY TV SERVICES

Choice Limited TV³⁷ Includes Limited Basic, Streampix, 10 hours DVR Service and HD programming	\$30.00
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Choice TV³⁸ Includes Limited Basic, Streampix, 20 hours DVR Service, HD programming and Broadcast TV Fee	\$30.00
- with TV Box	\$32.90

Genre Packs²⁶ Choose up to 2

Kids & Family Includes kid and family-friendly channels including Disney Channel, Nickelodeon and Universal Kids	\$10.00
Entertainment Includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00

Sports & News Includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$30.00
Extra²⁸ Includes Limited Basic, Expanded Basic for primary outlet, additional digital channels, access to Pay-Per-View and On Demand programming and Music Choice	\$66.25
Digital Preferred Tier⁸ Includes over 65 channels including CBS College Sports, Destination America, Disney XD and Science Channel	\$17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime, Cinemax, or The Movie Channel	\$29.95
Digital Preferred Tier with HBO Max Includes Digital Preferred Tier and HBO Max	\$32.94
Digital Premier Tier Includes Digital Preferred Tier, HBO Max, Showtime, Epix, Hitz and The Movie Channel	\$64.95
More Sports & Entertainment Package⁴³ Includes over 15 channels including NFL Red Zone, ESPNNews and TCM	\$9.95
Deportes³ Includes over 6 deportes channels including ESPN Deportes, FOX Deportes and NBC Universo	\$5.00
Xfinity TV Latino³ Includes over 50 channels of Spanish language programming	\$17.95
With Choice Double Play or Standard, Select, Signature, Super Double or Triple Play Packages	\$10.00
HBO Max³	\$14.99
HBO³	\$15.00
Showtime³	\$12.00
Starz³	\$8.99
Cinemax³	\$12.00
The Movie Channel³	\$12.00
Epix²⁷	\$5.99
Playboy³	\$15.00
HD Technology Fee⁶	\$9.95
DVR Service³⁶	\$10.00
Premium DVR Service⁴⁵	\$20.00
Service to Additional TV⁵	\$7.50
with DVR Service ⁴	\$17.50
with CableCARD or compatible customer owned device ⁴⁴	\$4.60
Service to Additional TV with TV Adapter⁹	\$7.50

INTERNATIONAL SELECTIONS²⁹

ART: Arabic	\$9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack Includes TV Globo and SporTV	\$24.99
Brazilian 4 Pack Includes TV Globo, SporTV, Band Internacional and Record TV	\$34.99
Mandarin 2 Pack Includes Phoenix Info News and Phoenix North America	\$6.99
Mandarin 4 Pack Includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America	\$19.99
Filipino 2 Pack Includes GMA Pinoy w/ GMA Video On Demand and GMA Life	\$14.99
Filipino 3 Pack Includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC	\$22.99
TV5MONDE: French With Cinema On Demand	\$9.99
DW Deutsche +: German	\$9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$9.99
Italian 2 Pack Includes Rai Italia and Mediaset	\$14.99
TV JAPAN	\$24.99
SIC: Portuguese	\$9.99
Portuguese 2 Pack Includes RTPi and SIC	\$14.99
Impact TV: Russian Add-on With any International package	\$6.99
Russian 2 Pack Includes Channel One Russia and NTV America	\$14.99
Russian 4 Pack Includes Channel One Russia, RTN, TV1000 Russian Kino and NTV America	\$26.99

Russian 5 Pack Includes Channel One Russia, RTVi, NTV America, RTR-Planeta and Rossiya 24	\$26.99
Russian 8 Pack Includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC	\$34.99
Willow: Cricket Add-on With any International package	\$6.99
Willow: Cricket	\$14.99
Zee TV: Hindi	\$14.99
SET: Hindi	\$14.99
Hindi 2 Pack Includes Zee TV and SET	\$24.99
Hindi Pack Includes Zee TV, SET, TV Asia and NDTV 24x7	\$29.99
Hindi Plus Pack Includes Zee TV, SET, TV Asia, NDTV 24x7, Eros Now and Willow	\$39.99
SBTN: Vietnamese	\$14.99
TVB Jade: Cantonese	\$10.99
Record TV: Brazilian	\$14.99
ABP News: Hindi	\$7.99
TFC: Filipino	\$11.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES

Eros Now On Demand³⁵	\$12.99
Eros Now On Demand³⁵ w/a South Asian international selection	\$9.99
here! TV On Demand³⁵	\$7.99
Filipino On Demand³⁵	\$7.99
Filipino On Demand³⁵ w/a Filipino international selection	\$5.99
The Jewish Channel On Demand³⁵	\$6.99
Gaiam TV Fit & Yoga On Demand³⁵	\$7.99
Lifetime Movie Club On Demand³⁵	\$3.99
History Vault On Demand³⁵	\$4.99
Kidstream On Demand³⁵	\$4.99
Grokker Yoga Fitness On Demand³⁵	\$6.99
UP Faith and Family On Demand³⁵	\$5.99
Anime Network On Demand³⁵	\$6.99
Stingray Karaoke On Demand³⁵	\$6.99
DOGTV On Demand³⁵	\$4.99
Gaia On Demand³⁵	\$11.99
AMC + On Demand³⁵	\$6.99
Stingray Classica On Demand³⁵	\$6.99
TumbleBooksTV On Demand³⁵	\$4.99
FitFusion On Demand³⁵	\$6.99
CuriosityStream On Demand³⁵	\$2.99
PlayKids On Demand²⁵	\$6.99
Daily Burn On Demand²⁵	\$14.99
Xive TV On Demand²⁵	\$4.99
Quark On Demand²⁵	\$4.99
Lion Mountain TV On Demand²⁵	\$3.99
Touchfit TV On Demand²⁵	\$4.99
Disney Story Central On Demand³⁵	\$4.99
Acorn TV On Demand³⁵	\$5.99
Stephens Drum Shed On Demand²⁵	\$4.99
Pro Guitar Lessons On Demand²⁵	\$4.99
MagellanTV History On Demand²⁵	\$5.99
Craftsy On Demand³⁵	\$7.99
WE tv + On Demand³⁵	\$5.99
The Great Courses Signature On Demand²⁵	\$7.99
Pantaya On Demand³⁵	\$5.99
DJAZZ On Demand²⁵	\$6.99
Ride TV On Demand²⁵	\$4.99
Outside TV Features On Demand²⁵	\$4.99

The Reading Corner On Demand ²⁵	\$3.99
Hopster On Demand ²⁵	\$6.99
Brown Sugar On Demand ²⁵	\$3.99
Echoboom Sports On Demand ²⁵	\$5.99
Stingray Qello On Demand ²⁵	\$7.99
GOLFPASS On Demand ²⁵	\$4.99
Hallmark Movies Now On Demand ²⁵	\$5.99
Dove Channel On Demand ²⁵	\$4.99
Kocowa On Demand ²⁵	\$6.99
WHAM On Demand ²⁵	\$2.99
Gravitas Movies On Demand ²⁵	\$4.99
MHz Choice On Demand ²⁵	\$7.99
Hi-YAH! On Demand ²⁵	\$2.99
True Royalty On Demand ²⁵	\$5.99
Real Vision On Demand ²⁵	\$14.99
Docurama On Demand ²⁵	\$4.99
Con TV On Demand ²⁵	\$4.99
Walter Presents On Demand ²⁵	\$6.99
Dekkoo On Demand ²⁵	\$9.99
ZooMoo On Demand ²⁵	\$2.99
Miniteve On Demand ²⁵	\$1.99
WildBrain On Demand ²⁵	\$5.99
Cinemoi On Demand ²⁵	\$2.99
Fox Nation On Demand ³⁵	\$5.99
Wanderlust On Demand ²⁵	\$9.99
Music Choice Karaoke On Demand ²⁵	\$6.99
Music Choice Relax On Demand ²⁵	\$5.99
Curious World On Demand ²⁵	\$3.99
kweliTV On Demand ²⁵	\$5.99
Marquee TV On Demand ²⁵	\$8.99
Passionflix On Demand ²⁵	\$5.99
Conspiracy TV On Demand ²⁵	\$4.99
FlixFling On Demand ²⁵	\$7.99
A&E Crime Central On Demand ²⁵	\$4.99
CultFlix On Demand ²⁵	\$4.99
CineFest On Demand ²⁵	\$4.99
PREMO On Demand ²⁵	\$5.99
MyOutdoorTV On Demand ²⁵	\$9.99
One Day University On Demand ²⁵	\$7.99
Hitz ^{33,35}	\$12.00
Streampix ^{11,35}	\$4.99
Pay-Per-View and On Demand Movies and Events ^{10,35} (per title or event)	Prices Vary
Revy On Demand ²⁵	\$6.99
Vivid On Demand Subscription ^{12,35}	\$19.99
Hustler On Demand Subscription ^{12,35}	\$19.99
TEN On Demand Subscription ^{12,35}	\$19.99
Girlfriends Films On Demand ^{12,35}	\$19.99
Too Much for TV On Demand ³⁵	\$14.99
Wicked On Demand ^{12,35}	\$19.99
Urban Fantasy On Demand ^{12,35}	\$19.99
Falcon On Demand ^{12,35}	\$19.99
Homegrown Amateur On Demand ^{12,35}	\$19.99
Evil Angel On Demand ^{12,35}	\$19.99
Mature Lust On Demand ^{12,35}	\$19.99
Penthouse On Demand ^{12,35}	\$19.99
XTSY On Demand ^{12,35}	\$19.99

Arouse On Demand ^{12,35}	\$19.99
Vixen On Demand ^{12,35}	\$19.99
Buku TV On Demand ^{12,35}	\$19.99

SPORTS PACKAGES³⁴

MLB Extra Innings	Call 1-800-XFINITY for pricing
NHL Center Ice	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$1.20
TV Box	\$2.50
Remote	\$0.40
HD TV Box Limited Basic	\$1.20
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00

INSTALLATION

(PER OCCURRENCE UNLESS NOTED)

	Initial Installation of Service	After Initial Installation of Service
Unwired Home ^{13,14} (Standard Installation)	\$47.00	N/A
Wired Home ^{13,14} (Standard Installation)	\$47.00	N/A
Professional Installation ^{14,15}	\$100.00	N/A
Self Installation Plus ⁴⁶	\$39.99	N/A
In-Home Service Visit ⁴⁷	N/A	\$70.00
In-Home Service Visit (Xfinity TV)	N/A	\$55.00
Installation of each Additional Outlet ¹⁶	\$20.00	\$45.00
Connect Customer Owned Equipment	\$12.00	\$40.00
Upgrade of Service (In-home visit required)		\$40.00
Downgrade of Service (In-home visit required)		\$17.00
Hourly Service Charge ¹⁴ (Custom Installation)		\$50.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation - TV	\$1.99
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.xfinity.com/equipmentpolicy for additional information	\$2.90
Regional Sports Fee ²⁴ (per month)	\$10.75
Returned Payment Item (each)	\$20.00
	5% of overdue balance
Late Fee	
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
	Replacement Cost
Unreturned or Damaged Equipment Fees ¹⁷ (per piece)	
Getting Started Kit Shipping and Handling (Standard Shipping)	\$15.00
Getting Started Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95

XFINITY VOICE^{1,18}

Xfinity Voice—Unlimited With TV and Internet Service	\$44.95
Xfinity Voice—Local with More With TV or Internet Service	\$39.95
Xfinity Voice—Local with More With TV or Internet Service	\$34.95
Xfinity Voice—Local with More With TV or Internet Service	\$24.95

XFINITY INTERNET^{1,19}

	Xfinity Internet Service Only	with Xfinity TV or Voice Service²²
Performance Starter	\$65.00	\$49.95
Performance	\$80.95	\$64.95
Performance Pro	\$95.95	\$79.95
Blast!	\$100.95	\$84.95
Extreme Pro²⁰	\$105.95	\$89.95
Gigabit²⁰	\$110.95	\$94.95
Gigabit Pro^{20,21}	\$299.95	\$299.95

Modem Rental	\$14.00
Wireless Adapter (each, one-time charge)	\$30.00
Gigabit Pro Activation Fee (per occurrence)	\$500.00
In-Home Service Visit (per occurrence)	\$40.00
Unreturned or Damaged Equipment Fees¹⁷ (per piece, per occurrence)	Replacement Cost

1 Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Cost Recovery, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit www.xfinity.com/equipmentpolicy. © 2021 Comcast. All rights reserved.

2 Requires a compatible modem and TV Box with remote, CableCARD or compatible customer owned device.

3 Requires Limited Basic, TV Box, CableCARD or compatible customer owned device.

4 Requires HD Technology Fee. Service to Additional TV with TV Box required for DVR Service on additional TVs. Not available to customers with Limited Basic only.

5 Includes TV Box. Digital service tier on additional TV corresponds to digital service tier on primary outlet. HD programming requires HD Technology Fee. Not available to Limited Basic only customers.

6 Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

7 Requires TV Box, TV Adapter, CableCARD or compatible customer owned device.

8 Requires Extra.

9 Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.

10 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

11 Requires Limited Basic and TV Box and remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming.

12 One month minimum purchase required. Not available in all areas.

13 Applies to Xfinity TV only installations.

14 Standard installation includes installation of service line up to 125 feet from existing Comcast plant for the primary outlet only, except as otherwise required under local franchise agreement. Comcast does not perform custom installations, including installations which require in-wall wiring, wiring in extensive drop ceilings, basements, or crawl spaces.

15 Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity TV only, Xfinity Home Security or Xfinity Gigabit Pro Internet.

16 Initial Installation of Service charges apply to Xfinity TV only installations.

17 Contact 1-800-XFINITY for questions regarding equipment replacement charges.

18 Requires a compatible modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding Xfinity Voice pricing go to <https://www.xfinity.com/Corporate/About/PhoneTermsOfService/ComcastDigitalVoice/cdvresidential>.

19 A compatible modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>.

20 Not available in all areas. May require installation and non-refundable installation charge.

21 Requires 2 year contract. Monthly rental of Gigabit Pro cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

22 Xfinity Internet discount does not apply to Xfinity Instant TV.

23 Applies to Limited Basic and Xfinity Instant TV.

24 Applies to Extra and above, and Sports & News.

25 Requires Limited Basic with X1 TV Box and Xfinity Internet service.

26 Requires Choice Double Play, Choice Limited TV or Choice TV. Cannot be combined with Limited Basic only.

27 Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.

28 Discount of \$2.00 off of Extra available to seniors who qualify for discount. Age and income restrictions apply. Call 1-800-XFINITY for more information.

29 Requires Limited Basic with X1 TV Box or compatible customer owned device and Xfinity Internet service.

30 Franchise Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

31 Equipment required at an additional cost. For additional information go to <http://www.xfinity.com/homesecurity>.

32 Includes Xfinity Home Security and 24/7 Video Recording for up to 4 cameras. Equipment required at an additional cost. For more information on 24/7 Video Recording go to <http://www.xfinity.com/videoRecording>.

33 Requires Limited Basic TV service and a compatible Xfinity TV Box or customer owned device.

34 Requires Limited Basic, HD Technology Fee, X1 TV Box with remote or compatible customer owned device. Sports Package subscriptions can be billed at once or in 4 total payments. Call 1-800-XFINITY to cancel subscription within 30 days of first charge to bill. Charges are non-refundable after 30 days of first charge to bill. Restrictions may apply.

35 Requires Limited Basic, TV Box or compatible customer owned device with Xfinity Internet.

36 Requires HD Technology Fee and TV Box or compatible customer owned device. DVR Service with compatible customer owned device limited to 60 hours DVR Service.

37 Requires TV Box, CableCARD or compatible customer owned device. 10 Hours DVR Service available with X1 TV Box (X1 TV Box requires subscription to one Genre Pack) or compatible customer owned device. Cannot be combined with Xfinity Voice or Xfinity Home Security.

38 Requires minimum of Xfinity Performance Internet service and an Xfinity Flex Streaming device. Choice TV available for ordering through the Flex box only. 20 hours DVR Service available with X1 TV Box or compatible customer owned device. Not eligible for multiproduct pricing on Xfinity Internet, Xfinity Voice or Xfinity Home Security.

39 20 Hour DVR Service requires Xfinity Internet Service and either an X1 TV Box or compatible customer owned device.

40 SurePrice only available for 12 months to customers with Standard+ More, Select+ More, Signature+ More and Super+ More packages after qualifying 12 month promotional pricing.

41 Requires 2-year contract. Monthly rental of Gigabit Pro compatible modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

42 Cannot be combined with Sports & News genre pack.

43 Requires Extra.

44 Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.

45 Requires Xfinity TV Latino, More Sports & Entertainment Package, Choice TV Double Play with one Genre Pack, Choice TV, or Extra or higher, Xfinity Internet, TV Box or compatible customer owned equipment.

46 Includes delivery of up to a total of three Get Started Kits for Xfinity TV, Xfinity Internet, or Xfinity Voice and a network signal test. Requires service address activation for Xfinity services within in the last 2 years. Does not include installation or relocation of outlets, equipment installation, setup or troubleshooting, or installation of Xfinity Home or Xfinity Gigabit Pro Internet.

47 Applies to installation, relocation and activation of additional outlets as well as upgrade downgrades of service after initial installation of service and in-home visits. Does not cover installation or in-home visits for Xfinity Home Security.

48 20 Hour DVR Service requires Xfinity Internet Service and either an X1 TV Box or compatible customer owned device.

Xfinity Home Security License Numbers:

AL: 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118; **CT:** ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA, 29443-SP-FA/LV; **NJ:** Burglar and Fire Alarm Business Lic. # 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421; **OH:** LIC# 53-89-1732; **OR:** CCB 192945; **SC:** BAC-13497, FAC-13440; **TN:** ACL 1597, ACL 1604; **TX:** ACR-1672104-1818, B16922, B02571; **UT:** 8226921-6501; **VA:** 2705145289, DCJS 11-7361; **VT:** ES-02366; **WA:** COMCABS892DS; **WASHINGTON, DC:** ECS 902687, BBL 602512000005; **WV:** WV049211.

MS: 15018010

Valid 1/1/21. See www.xfinity.com/home-security for current list.

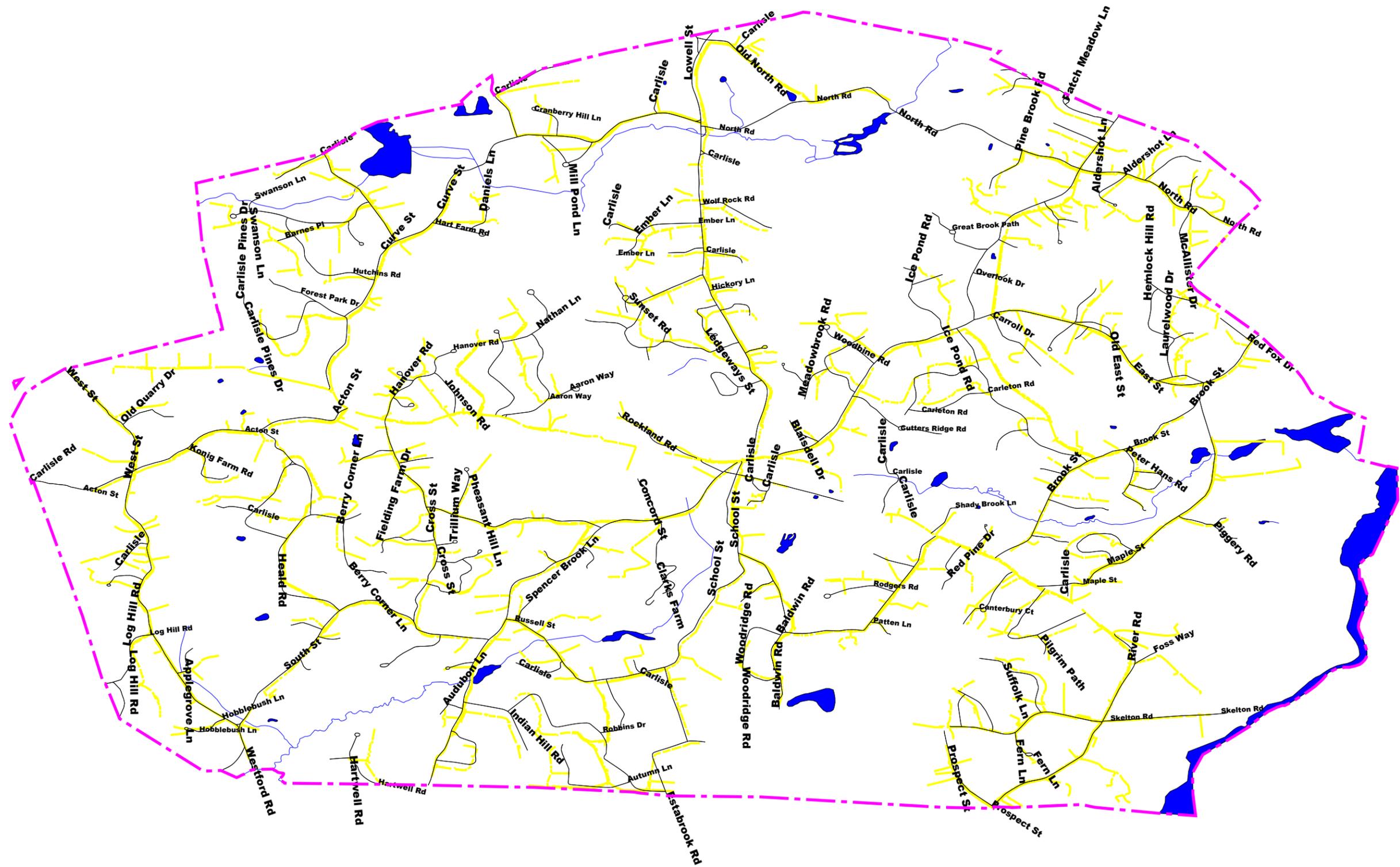
87731000: 3840;3850

Form 100

Exhibit E

Map of System

Please see the following page(s).



- Streets
- Cable Plant
- - - Community Boundary
- Water

CARLISLE, MA - PLANT AREA MAP



Form 100

Exhibit F

System Information

Please see the following page(s).

**COMCAST
DECEMBER 31, 2020**

TOWN/CITY OF: Carlisle, MA

**FORM 100
LICENSE APPLICATION**

OWNERSHIP AND FINANCIAL INFORMATION

QUESTION 28. Provide the following system information as of the last complete year for which the data is available:

- a. Total Homes in Service Area (passed and not passed by cable system)
- b. Homes Passed by Cable System
- c. Cable Subscribers
- d. Aerial Miles Constructed
- e. Underground Miles Constructed
- f. Total Cable Subscriber Revenues in Service Area

	1,354
	1,354
	2,178
	55.81
	30.52
\$	1,867,022

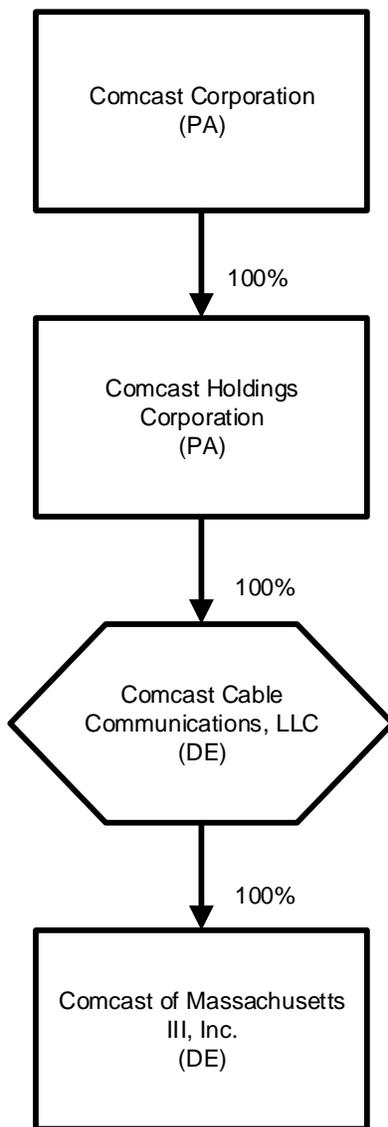
Form 100

Exhibit G

Corporate Family Tree Information

Please see the following page(s).

Comcast of Massachusetts III, Inc.
Organizational flow chart as of 6/15/2017



Subsidiaries of Comcast Cable Communications, LLC	
Legal Entity Name	Direct Ownership %
Beatrice Cable TV Company	100%
Big Rig Merger Sub, Inc.	100%
CCC-NJFT, Inc.	100%
Century-TCI California Communications, L.P.	70.37%
Colorado Terrace Tower II Corporation	100%
COM South, LLC	100%
Comcast ABB Business Services, Inc.	100%
Comcast ABB Cablevision V, LLC	100%
Comcast ABB CSC Holdings, LLC	61.9%
Comcast ABB Holdings I, Inc.	100%
Comcast ABB NOC, LLC	100%
Comcast ABB Note Consolidation, Inc.	25.0476%
Comcast ABB Note Sub Consolidation III, Inc.	100%
Comcast ABB Optionee Payroll, LLC	100%
Comcast ABB Overseas Holdings I, LLC	100%
Comcast Cable Communications Canada, Inc.	100%
Comcast Cable Communications Holdings, LLC	100%
Comcast Cable Communications Management, LLC	100%
Comcast Cable Funding I, LLC	100%
Comcast Cable of Indiana, LLC	100%
Comcast Cable of Maryland, LLC	100%
Comcast Cable SC Investment, Inc.	100%
Comcast Cable Trust I	100%
Comcast Cable Trust II	100%
Comcast Cable Trust III	100%
Comcast Cablevision of Southeast Michigan, Inc.	100%
Comcast CCH Subsidiary Holdings, Inc.	100%
Comcast Commercial Services Group Holdings, LLC	100%
Comcast Connected Health, LLC	100%
Comcast Enterprise Services, LLC	100%
Comcast Financial Agency Corporation	100%
Comcast Garden State, LLC	100%
Comcast India Holdings Limited	100%
Comcast Interactive Media, LLC	100%
Comcast IP Phone of Missouri, LLC	100%
Comcast IP Phone, LLC	100%
Comcast IP Services II, Inc.	100%
Comcast M2M, LLC	100%
Comcast Michigan Holdings, LLC	100%
Comcast MO Capital Corporation	100%
Comcast MO Digital Radio, LLC	100%
Comcast MO Federal Relations, Inc.	100%
Comcast MO Group Funding, Inc.	100%
Comcast MO Group Holdings, LLC	100%
Comcast MO Holdings I, LLC	100%
Comcast MO Holdings II, Inc.	100%
Comcast MO Investments, LLC	100%
Comcast MO of Minnesota, Inc.	100%
Comcast MO Racing, Inc.	100%
Comcast MO Real Estate, Inc.	100%
Comcast MO SPC I, LLC	100%

Subsidiaries of Comcast Cable Communications, LLC	
Legal Entity Name	Direct Ownership %
Comcast MO Telecommunications Corp.	100%
Comcast MVNO II, LLC	100%
Comcast of Alabama, LLC	100%
Comcast of Arkansas, Inc.	100%
Comcast of Arkansas/Florida/Louisiana/Minnesota/Mississippi/Tennessee, LLC	100%
Comcast of Avalon, LLC	100%
Comcast of Baltimore City, LLC	100%
Comcast of Brockton, Inc.	99.95%
Comcast of Burlington County, LLC	100%
Comcast of California I, Inc.	100%
Comcast of California II, LLC	100%
Comcast of California III, Inc.	100%
Comcast of California IV, Inc.	100%
Comcast of California XI, Inc.	100%
Comcast of California XII, LLC	100%
Comcast of California XIII, Inc.	100%
Comcast of California/Colorado, LLC	100%
Comcast of California/Colorado/Illinois/Indiana/Michigan GP, LLC	100%
Comcast of California/Colorado/Illinois/Indiana/Michigan, LP	99%
Comcast of California/Illinois, LP	83.62%
Comcast of California/Massachusetts/Michigan/Utah, LLC	100%
Comcast of Central New Jersey II, LLC	100%
Comcast of Central New Jersey, LLC	100%
Comcast of Coconut Creek, Inc.	100%
Comcast of Colorado IV, LLC	100%
Comcast of Colorado IX, LLC	100%
Comcast of Colorado V, LLC	100%
Comcast of Colorado VI, LLC	100%
Comcast of Colorado VII, LLC	100%
Comcast of Colorado VIII, LLC	100%
Comcast of Colorado/Florida/Michigan/New Mexico/Pennsylvania/Washington, LLC	100%
Comcast of Connecticut, Inc.	100%
Comcast of Connecticut/Georgia/Massachusetts/New Hampshire/New York/North Carolina/Virginia/Vermont, LLC	100%
Comcast of Delmarva, LLC	100%
Comcast of Eastern Shore, LLC	100%
Comcast of Elkton, LLC	100%
Comcast of Flint, Inc.	100%
Comcast of Florida	43.262%
Comcast of Florida I, Inc.	100%
Comcast of Florida/Georgia	20%
Comcast of Florida/Georgia/Illinois/Michigan, LLC	100%
Comcast of Georgia/Massachusetts, LLC	100%
Comcast of Georgia/Michigan, LP	63.04%
Comcast of Gloucester County, LLC	100%
Comcast of Grosse Pointe, Inc.	100%
Comcast of Hopewell Valley, Inc.	100%

Subsidiaries of Comcast Cable Communications, LLC	
Legal Entity Name	Direct Ownership %
Comcast of Illinois II, Inc.	100%
Comcast of Illinois IV, Inc.	100%
Comcast of Illinois IX, LLC	100%
Comcast of Illinois V, Inc.	100%
Comcast of Illinois VI, LLC	100%
Comcast of Illinois X, LLC	100%
Comcast of Illinois XI, LLC	100%
Comcast of Illinois/Indiana/Michigan, Inc.	92.59259%
Comcast of Illinois/Indiana/Michigan, Inc.	7.40741%
Comcast of Illinois/Ohio/Oregon, LLC	100%
Comcast of Illinois/West Virginia, LLC	100%
Comcast of Indiana/Kentucky/Utah	92.324%
Comcast of Indiana/Michigan, LLC	100%
Comcast of Indiana/Michigan/Pennsylvania, LLC	100%
Comcast of Indianapolis, LLC	100%
Comcast of Laurel, Inc.	100%
Comcast of Lawrence, LLC	100%
Comcast of Levittown, LLC	100%
Comcast of Lompoc, LLC	100%
Comcast of Long Beach Island, LLC	100%
Comcast of Lower Merion, LLC	100%
Comcast of Maine/New Hampshire, Inc.	100%
Comcast of Massachusetts II, Inc.	100%
Comcast of Massachusetts III, Inc.	100%
Comcast of Massachusetts/Virginia, Inc.	100%
Comcast of Mercer County, LLC	100%
Comcast of Meridian, Inc.	100%
Comcast of Michigan I, LLC	100%
Comcast of Michigan II, LLC	100%
Comcast of Michigan IV, LLC	100%
Comcast of Michigan, LLC	100%
Comcast of Michigan/Mississippi/Tennessee, Inc.	100%
Comcast of Monmouth County, LLC	100%
Comcast of Muncie, LLC	100%
Comcast of Muncie, LP	11%
Comcast of Needham, Inc.	99.77%
Comcast of New Jersey, LLC	100%
Comcast of New Mexico/Pennsylvania, LLC	100%
Comcast of North Broward, Inc.	100%
Comcast of Northwest New Jersey, LLC	100%
Comcast of Novato, Inc.	100%
Comcast of Ocean County, LLC	100%
Comcast of Oregon I, Inc.	100%
Comcast of Parkland, Inc.	100%
Comcast of Pennsylvania I, LLC	100%
Comcast of Pennsylvania, LLC	100%
Comcast of Philadelphia II, LLC	100%
Comcast of Plainfield, LLC	100%
Comcast of San Joaquin, Inc.	100%
Comcast of Santa Cruz, Inc.	100%
Comcast of Santa Maria, LLC	100%

Subsidiaries of Comcast Cable Communications, LLC	
Legal Entity Name	Direct Ownership %
Comcast of Sierra Valleys, Inc.	100%
Comcast of South Chicago, Inc.	100%
Comcast of Southeast Pennsylvania, LLC	100%
Comcast of Southern California, Inc.	100%
Comcast of Southern Mississippi, Inc.	100%
Comcast of St. Paul, Inc.	100%
Comcast of Taylor, LLC	100%
Comcast of the District Holdings, Inc.	100%
Comcast of the District, LLC	99.9%
Comcast of the Meadowlands, LLC	100%
Comcast of the South, L.P.	98.98989%
Comcast of Tupelo, Inc.	100%
Comcast of Utah II, Inc.	8.636%
Comcast of Wisconsin, Inc.	100%
Comcast of Wyoming II, Inc.	100%
Comcast Palm Beach GP, LLC	100%
Comcast Phone II, LLC	100%
Comcast Phone, LLC	100%
Comcast Real Estate Holdings of Alabama, LLC	100%
Comcast TCP Holdings I, LLC	100%
Comcast TW Exchange Holdings II GP, LLC	100%
Comcast TW Exchange Holdings II, LP	99%
Command Cable of Eastern Illinois Limited Partnership	54.624%
Community Realty, Inc.	100%
Continental Cablevision Asia Pacific, Inc.	100%
CVC Keep Well LLC	100%
Digiventures, LLC	100%
East Rutherford Realty, Inc.	100%
FAB Communications, Inc.	100%
FreeWheel Media, Inc.	100%
Guide Investments, Inc.	100%
Heritage Cablevision of Massachusetts, LLC	100%
Heritage Cablevision of South East Massachusetts, Inc.	100%
Jones Cable Corporation	100%
Jones Cable Holdings, LLC	100%
Jones Programming Services, Inc.	100%
Jones Spacelink Cable Corporation	100%
Lenfest Australia, Inc.	100%
Lenfest Delaware Properties, Inc.	100%
Lenfest International, Inc.	100%
Lenfest Jersey, LLC	100%
Lenfest Oaks, Inc.	100%
Liberty Ventures Group LLC	100%
MobileReactor, LLC	100%
NDTC Technology, Inc.	100%
Pacific Northwest Interconnect	50%
Parnassos Communications, L.P.	0.1%
Parnassos Communications, L.P.	66.57%
PowerCloud Systems, Inc.	100%
Preview Magazine Corporation	100%
RDK Management, LLC	34.2282%

Subsidiaries of Comcast Cable Communications, LLC	
Legal Entity Name	Direct Ownership %
Satellite Services, Inc.	100%
Saturn Cable T.V., Inc.	100%
SCI 48, Inc.	100%
SCI 55, Inc.	100%
TCI Atlantic, LLC	100%
TCI Bay, Inc.	100%
TCI Cablevision of Massachusetts, Inc.	100%
TCI Cablevision of Minnesota, Inc.	100%
TCI Cablevision of Nebraska, Inc.	100%
TCI Cablevision of South Dakota, Inc.	100%
TCI Cablevision of Vermont, Inc.	100%
TCI Command II, LLC	100%
TCI CSC II, LLC	100%
TCI CSC VI, Inc.	100%
TCI Evangola, Inc.	100%
TCI Falcon Holdings, LLC	7.03%
TCI FCLP Northwest, LLC	100%
TCI FCLP Redding, LLC	100%
TCI Gilbert Uplink, Inc.	100%
TCI Great Lakes, LLC	100%
TCI Hits At Home, Inc.	100%
TCI Holdings, LLC	100%
TCI Internet Services, LLC	100%
TCI IP-VI, LLC	94.14%
TCI IT Holdings, Inc.	100%
TCI Lake, Inc.	100%
TCI Lenfest, Inc.	100%
TCI Materials Management, Inc.	100%
TCI Michigan, LLC	100%
TCI National Digital Television Center - Hong Kong, Inc.	100%
TCI Northeast, LLC	100%
TCI of Council Bluffs, LLC	100%
TCI of Indiana Holdings, LLC	48.54%
TCI of Maine, Inc.	100%
TCI of Missouri, LLC	100%
TCI of North Dakota, Inc.	100%
TCI of Overland Park, LLC	100%
TCI of Paterson, LLC	100%
TCI of South Dakota, LLC	100%
TCI of Watertown, Inc.	100%
TCI Pacific Communications, Inc.	100%
TCI Realty, LLC	100%
TCI Southeast, LLC	100%
TCI Spartanburg IP-IV, LLC	100%
TCI Starz, Inc.	100%
TCI Technology Management, LLC	100%
TCI Telecom, Inc.	100%
TCI TKR of Metro Dade, LLC	100%
TCI TKR of Southeast Texas, LLC	100%
TCI TKR of Wyoming, LLC	100%
TCI TW Texas JV Holdings IV, Inc.	100%

Subsidiaries of Comcast Cable Communications, LLC	
Legal Entity Name	Direct Ownership %
TCI West, LLC	100%
TCI.NET, Inc.	100%
TCID Data Transport, Inc.	100%
TCID of Michigan, Inc.	100%
TCID X*PRESS, Inc.	100%
TCID-Commercial Music, Inc.	100%
Tele-Communications of Colorado, Inc.	100%
Televents of Colorado, LLC	100%
Televents of Florida, LLC	100%
Televents of Powder River, LLC	100%
Televents of Wyoming, LLC	100%
Tempo DBS, Inc.	100%
Tempo Development Corporation	100%
TEMPO Television, Inc.	99.805%
This Technology, Inc.	100%
Tribune-United Cable of Oakland County	10%
UACC Midwest Insgt Holdings, LLC	100%
UA-Columbia Cablevision of Massachusetts, LLC	100%
United Cable Television of Oakland County, Ltd.	99%
United of Oakland, Inc.	7.5%
United of Oakland, Inc.	90%
Visible World Inc.	100%
Western Satellite 2, Inc.	100%
WestMarc Cable Holding, Inc.	100%
WestMarc Development II, LLC	100%
WestMarc Realty, Inc.	34.042%

Subsidiaries of Comcast Holdings Corporation

Legal Entity Name	Direct Ownership %
CBS Holdco, LLC	100%
Classic Services, Inc.	100%
Comcast 38GHZ, Inc.	100%
Comcast AG Holdings, LLC	100%
Comcast ASBC, Inc.	100%
Comcast Broadband Lab, LLC	100%
Comcast Cable Communications, LLC	100%
Comcast Cablevision of Garden State, Inc.	100%
Comcast Capital Corporation	100%
Comcast Cellular Holdings Corporation	100%
Comcast CHC Subsidiary Holdings, Inc.	100%
Comcast CHC, LLC	100%
Comcast Concurrent Holdings, Inc.	100%
Comcast Corporation & NBCUniversal Political Action Committee – Federal	100%
Comcast Corporation & NBCUniversal Political Action Committee - USA	100%
Comcast Corporation Political Action Committee - Texas	100%
Comcast Corporation Political Action Committee of Massachusetts	100%
Comcast Corporation Trust I	100%
Comcast Corporation Trust II	100%
Comcast Corporation Trust III	100%
Comcast CV GP, LLC	100%
Comcast CV, L.P.	99.08353%
Comcast DC Radio, LLC	100%
Comcast Entertainment Networks Holdings, LLC	100%
Comcast Funding I, LLC	100%
Comcast Holdings II, LLC	100%
Comcast Holdings III, LLC	100%
Comcast Holdings IV, LLC	100%
Comcast Holdings V, LLC	100%
Comcast ICG, Inc.	100%
Comcast International Holdings, Inc.	100%
Comcast JR Holdings, Inc.	100%
Comcast LCP, Inc.	100%
Comcast Media Services, LLC	100%
Comcast Metatv, Inc.	100%
Comcast New Media Development, Inc.	100%
Comcast Newco 13, Inc.	100%
Comcast Newco 17, Inc.	100%
Comcast Newco 18, Inc.	100%
Comcast Newco 19, Inc.	100%
Comcast Newco 2, Inc.	100%
Comcast Newco 20, Inc.	100%
Comcast Newco 21, Inc.	100%
Comcast Newco 22, Inc.	100%
Comcast Newco 23, Inc.	100%
Comcast Newco 3, Inc.	100%
Comcast Newco 4, Inc.	100%
Comcast Newco 5, Inc.	100%

Subsidiaries of Comcast Holdings Corporation

Legal Entity Name	Direct Ownership %
Comcast Newco 6, Inc.	100%
Comcast Newco 7, Inc.	100%
Comcast Newco 8, Inc.	100%
Comcast Newco 9, Inc.	100%
Comcast Primestar Holdings, Inc.	100%
Comcast Programming Holdings, LLC	100%
Comcast QCOM TV Partners GP, LLC	100%
Comcast QIH, Inc.	100%
Comcast SC Investment, Inc.	100%
Comcast Spectacor Holding Company, LLC	100%
Comcast Spectacor, LLC	24.288%
Comcast SportsNet NE Holdings, Inc.	100%
Comcast SportsNet Philadelphia Holdings, LLC	38.45%
Comcast Support Services, LLC	100%
Comcast Technology, Inc.	100%
Comcast Visible World Holdings, Inc.	100%
Comcast WCS ME02, Inc.	100%
Comcast WCS ME04, Inc.	100%
Comcast WCS ME05, Inc.	100%
Comcast WCS ME16, Inc.	100%
Comcast WCS ME19, Inc.	100%
Comcast WCS ME22, Inc.	100%
Comcast WCS ME26, Inc.	100%
Comcast WCS ME28, Inc.	100%
Comcast WCS Merger Holdings, Inc.	100%
ComCon Production Services I, Inc.	100%
CSNNE Partner, LLC	100%
E! Holdings, Inc.	100%
Interactive Technology Services, Inc.	100%
NROCA Holdings, Inc.	100%
QCOM TV Partners	50%
SPX Holdings, LLC	100%
Versus Holdings, LLC	83%

Subsidiaries of Comcast Corporation

Legal Entity Name	Direct Ownership %
18A Hotel LLC	80%
18A LLC	80%
19A LLC	100%
Advanced IS, LLC	100%
Comcast Alpha Holdings, Inc.	100%
Comcast Baseball Investment, LLC	100%
Comcast Cable EP Services, Inc.	100%
Comcast Contribution Holdings, LLC	100%
Comcast CSA Holdings, LLC	100%
Comcast DW Holding, Inc.	100%
Comcast Hockey Investment, LLC	100%
Comcast Holdings Corporation	100%
Comcast IP Holdings I, LLC	100%
Comcast Navy Acquisition, LLC	100%
Comcast Navy Holdings, LLC	100%
Comcast Philadelphia Holdings, LLC	100%
Comcast Spectrum Holdings, LLC	100%
Comcast STB Software DVR, LLC	100%
Comcast STB Software I, LLC	100%
Comcast STB Software II, LLC	100%
Comcast STB Software MOT, LLC	100%
Comcast STB Software PAN, LLC	100%
Comcast STB Software PM, LLC	100%
Comcast STB Software TW, LLC	100%
Comcast Ventures, LLC	100%
Crossover Connect, LLC	100%
Eight One Eight Sports & Entertainment LLC	11.11%
Entertainment for All, LLC	100%
Family Insight, LLC	100%
Faraway Connections, LLC	100%
LPT 19th & Arch Limited LP	49.5%
Next Pursuit, LLC	100%
One Belmont Insurance Company	100%
Roving, LLC	100%
SNL Entertainment Holdings, Inc.	100%
Strata Marketing, Inc.	100%
Surehouse, LLC	100%
The Comcast Foundation	100%
Three Belmont Insurance Company	100%
Video Technology Services, LLC	100%
vMOTE, LLC	100%
Xidio, LLC	100%
Zupp, LLC	100%